Bath & North East Somerset Council

Democratic Services

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E-mail:

To: All Members of the Licensing Sub-Committee

Councillors:- Les Kew, Michael Norton and Mark Shelford

Chief Executive and other appropriate officers Press and Public

Dear Member

Licensing Sub-Committee: Tuesday, 12th July, 2016

You are invited to attend a meeting of the Licensing Sub-Committee, to be held on Tuesday, 12th July, 2016 at 10.00 am in the Aix en Provence Room - Guildhall, Bath.

Briefing

Members of the Sub-Committee are reminded that the meeting will be preceded by a briefing at 9.30am.

The agenda is set out overleaf.

Yours sincerely

Sean O'Neill for Chief Executive

If you need to access this agenda or any of the supporting reports in an alternative accessible format please contact Democratic Services or the relevant report author whose details are listed at the end of each report.

This Agenda and all accompanying reports are printed on recycled paper

NOTES:

- 1. Inspection of Papers: Any person wishing to inspect minutes, reports, or a list of the background papers relating to any item on this Agenda should contact Sean O'Neill who is available by telephoning Bath democratic_services@bathnes.gov.uk or by calling at the Guildhall Bath (during normal office hours).
- 2. Details of Decisions taken at this meeting can be found in the minutes which will be published as soon as possible after the meeting, and also circulated with the agenda for the next meeting. In the meantime details can be obtained by contacting Sean O'Neill as above.

Appendices to reports are available for inspection as follows:-

Public Access points - Reception: Civic Centre - Keynsham, Guildhall - Bath, Hollies - Midsomer Norton, and Bath Central, Keynsham and Midsomer Norton public libraries.

For Councillors and Officers papers may be inspected via Political Group Research Assistants and Group Rooms/Members' Rooms.

3. Recording at Meetings:-

The Openness of Local Government Bodies Regulations 2014 now allows filming and recording by anyone attending a meeting. This is not within the Council's control.

Some of our meetings are webcast. At the start of the meeting, the Chair will confirm if all or part of the meeting is to be filmed. If you would prefer not to be filmed for the webcast, please make yourself known to the camera operators.

To comply with the Data Protection Act 1998, we require the consent of parents or guardians before filming children or young people. For more information, please speak to the camera operator

The Council will broadcast the images and sound live via the internet www.bathnes.gov.uk/webcast An archived recording of the proceedings will also be available for viewing after the meeting. The Council may also use the images/sound recordings on its social media site or share with other organisations, such as broadcasters.

- **4. Attendance Register:** Members should sign the Register which will be circulated at the meeting.
- THE APPENDED SUPPORTING DOCUMENTS ARE IDENTIFIED BY AGENDA ITEM NUMBER.

6. Emergency Evacuation Procedure

When the continuous alarm sounds, you must evacuate the building by one of the designated exits and proceed to the named assembly point. The designated exits are sign-posted.

Arrangements are in place for the safe evacuation of disabled people.

Protocol for Decision-making

Guidance for Members when making decisions

When making decisions, the Cabinet/Committee must ensure it has regard only to relevant considerations and disregards those that are not material.

The Cabinet/Committee must ensure that it bears in mind the following legal duties when making its decisions:

- Equalities considerations
- Risk Management considerations
- Crime and Disorder considerations
- Sustainability considerations
- Natural Environment considerations
- Planning Act 2008 considerations
- Human Rights Act 1998 considerations
- Children Act 2004 considerations
- Public Health & Inequalities considerations

Whilst it is the responsibility of the report author and the Council's Monitoring Officer and Chief Financial Officer to assess the applicability of the legal requirements, decision makers should ensure they are satisfied that the information presented to them is consistent with and takes due regard of them.

Licensing Sub-Committee - Tuesday, 12th July, 2016

at 10.00 am in the Aix en Provence Room - Guildhall, Bath

<u>A G E N D A</u>

EMERGENCY EVACUATION PROCEDURE

The Chair will draw attention to the emergency evacuation procedure as set out under Note 5 on the previous page.

2. APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

3. DECLARATIONS OF INTEREST

At this point in the meeting declarations of interest are received from Members in any of the agenda items under consideration at the meeting. Members are asked to indicate:

- (a) The agenda item number in which they have an interest to declare.
- (b) The nature of their interest.
- (c) Whether their interest is a disclosable pecuniary interest <u>or</u> an other interest, (as defined in Part 2, A and B of the Code of Conduct and Rules for Registration of Interests)

Any Member who needs to clarify any matters relating to the declaration of interests is recommended to seek advice from the Council's Monitoring Officer or a member of his staff before the meeting to expedite dealing with the item during the meeting.

- 4. TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIR
- 5. MINUTES OF PREVIOUS MEETING 14TH JUNE 2016 (Pages 7 10)

6. EXCLUSION OF THE PUBLIC

The Committee is asked to consider passing the following resolution:

"the Committee having been satisfied that the public interest would be better served by not disclosing relevant information, in accordance with the provisions of Section 100(A)(4) of the Local Government Act 1972, **RESOLVES** that the public shall be excluded from the meeting for the following item(s) of business and the reporting of the meeting be prevented under Section 100A(5A), because of the likely disclosure of exempt information as defined in paragraphs 1 and 2 of Part 1 of Schedule 12A of the Act, as amended.

- 7. TAXI PROCEDURE (Pages 11 14)
- 8. APPLICATION FOR A COMBINED HACKNEY CARRIAGE/PRIVATE HIRE LICENCE MR CJD (Pages 15 28)
- 9. LICENSING PROCEDURE (Pages 29 32)

The Chair will, if required, explain the licensing procedure.

10. APPLICATION TO VARY A PREMISES LICENCE FOR THE VILLA MAGDALA HOTEL, HENRIETTA ROAD, BATH BA2 6LX (Pages 33 - 128)

The Committee Administrator for this meeting is Sean O'Neill who can be contacted on democratic_services@bathnes.gov.uk.

BATH AND NORTH EAST SOMERSET COUNCIL

LICENSING SUB-COMMITTEE

Tuesday, 14th June, 2016, 10.00 am

Councillors: Mark Shelford (Chair), Caroline Roberts and Peter Turner **Officers in attendance:** John Dowding (Senior Public Protection Officer) and Shaine Lewis (Principal Solicitor and Deputy Monitoring Officer)

1 EMERGENCY EVACUATION PROCEDURE

The Democratic Services Officer read out the procedure.

2 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

There were none.

3 DECLARATIONS OF INTEREST

There were none.

4 TO ANNOUNCE ANY URGENT BUSINESS AGREED BY THE CHAIR

There was none.

5 MINUTES: 3RD MAY 2016

These were approved as a correct record and signed by the Chair.

6 TAXI PROCEDURE

The Chair drew attention to the procedure to be followed for agenda items 8 and 9.

7 EXCLUSION OF THE PUBLIC

RESOLVED that, the Committee having been satisfied that the public interest would be better served by not disclosing relevant information in accordance with the provisions of Section 100(A)(4) of the Local Government Act 1972, the public shall be excluded from the meeting for the following two item of business, and the reporting of the meeting be prevented under Section 100A(5A), because of the likely disclosure of exempt information as defined in paragraphs 1 and 2 of Part 1 of Schedule 12A of the Act, as amended.

8 APPLICATION FOR HACKNEY CARRIAGE/PRIVATE HIRE DRIVER'S LICENCE - MR CJD

The Senior Public Protection Officer reported that Mr C J D had advised that he would not be able to attend today's hearing because he would be absent on a pre-booked holiday.

Decision and Reasons

Members were asked to determine an application for a new Hackney Carriage/Private Hire Vehicle driving licence. The applicant had not attended and had sent his apologies. Members therefore had to decide whether to proceed in absence or defer the matter for the applicant to attend and present his case.

Members **RESOLVED** to defer the matter for the applicant's attendance on notice that should he fail to attend for the next hearing the matter will be dealt with in his absence.

9 APPLICATION FOR HACKNEY CARRIAGE/PRIVATE HIRE DRIVER'S LICENCE - MR DSM

The applicant confirmed that he had received and understood the taxi procedure.

The Senior Public Protection reported that a DBS check on Mr D S M had revealed convictions. He circulated the DBS statement, a statement submitted by the applicant and three references given on his behalf. The hearing was adjourned to allow Members time to study these documents.

After the hearing was reconvened, Mr D S M stated that there was nothing he could add to his written statement. In reply to a question from a Member he stated that his personal circumstances were now stable.

Following a further adjournment the Sub-Committee **RESOLVED** that Mr D S M was a fit and proper person to hold a combined Hackney Carriage/Private Hire Driver's Licence.

Reasons

Members had to determine an application for a Hackney Carriage / Private Hire Driver's Licence. In doing so they took account of the Local Government (Miscellaneous Provisions) Act 1976, Human Rights Act 1998, case law and the Council's Policy.

Accordingly Members had to decide whether the licensee was a fit and proper person to hold a licence taking into account all the circumstances.

Members took account of the applicant's written statement, references and balanced these against the information disclosed on the DBS certificate.

The applicant relied on the content of his statement and confirmed his personal circumstances were stable. As there had been no more recent offending members found him a fit and proper person and granted the licence accordingly.

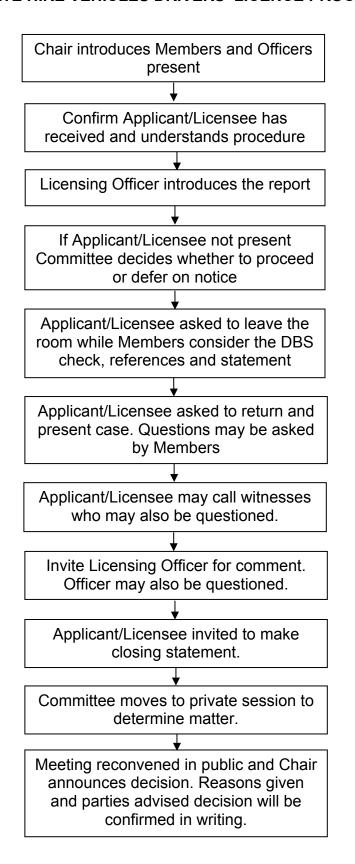
The meeting end	ed at 10.19 am
Chair(person)	

Date Confirmed and Signed	
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Prepared by Democratic Services



LICENSING SUB-COMMITTEE HACKNEY CARRIAGE (TAXI) AND PRIVATE HIRE VEHICLES DRIVERS' LICENCE PROCEDURE





Licensing Sub Committee Hackney Carriage (taxi) and Private Hire Driver Application Procedure

- 1. The Chair will introduce Members of the Committee, introduce the Officers present, explain the procedure to be followed and ensure those present have received and understood that procedure.
- 2. The Licensing Officer will outline the nature of the matter to be considered by the Committee.
- 3. The Applicant, representative and/or witness is asked to leave the room while the Committee consider the Disclosure and Barring Service report, references and statement.
- 4. The Applicant, representative and/or witness returns and presents the case to the Committee.
- 5. The Applicant may be questioned about the matter by the Committee.
- 6. The Applicant may call witnesses in support of their application and each witness may be asked questions.
- 7. The Chair will ask the Licensing Officers present whether they wish to comment. If an Officer makes comment they may be asked questions.
- 8. The Applicant will be invited to make a closing statement.
- 9. The Chair will invite the Committee to move into private session to enable the Members to deliberate in private. The Committee will reconvene publicly if clarification of evidence is required and/or legal advice is required. The Committee may retire to a private room, or alternatively require vacation of the meeting room by all other persons.
- 10. Whilst in deliberation the Committee will be accompanied by Legal and Democratic Services Officers for the purpose of assisting them in drafting their reasoning for the decision.
- 11. The Committee will reconvene the meeting and the Chair will announce the Committee's decision with reasons and advise that the decision will be released in writing within the statutory time limits.

Updated November 2013

PLEASE NOTE:

- Where the Committee considers it necessary the procedure may be varied.
- In circumstances where a party fails to attend the Committee will consider whether to proceed in absence or defer to the next meeting. Should a matter be deferred the deferral notice will state that the matter may proceed in a party's absence on the next occasion. In deciding whether to proceed all notices, communications and representations will be considered.
- Only in <u>exceptional circumstances</u> will the Committee take account of additional late documentary or other information and will be at the discretion of the Chair and on notice to all the other parties. No new representations will be allowed at the hearing.
- The Committee will disregard all information or representations considered irrelevant.
- The hearing will take the form of a discussion. The Committee will allow parties to the proceedings to ask questions. Formal cross examination will be discouraged and, should they be necessary, supplementary questions allowed for clarification purposes only.
- Parties will have an equal amount of time to present their cases. Whilst time
 limits are at the Chair's discretion, in the interests of cost and efficiency,
 presentations will not normally exceed <u>twenty minutes</u> to include
 summarising the case. Time limits will not include the time taken for questions.

N.B.

- 1. Where there is more than one party making relevant representations the time allocated will be split between those parties.
- 2. Where several parties are making the same or similar representations it is suggested that one representative is appointed to avoid duplication and to make the most efficient use of the allocated time.
- 3. Where an objection is made by an association or local residents group, a duly authorised person as notified to the Licensing authority may speak on behalf of that association or local residents group.
- The Chair may request that persons behaving in a disruptive manner should leave the hearing and their return refused, or allowed subject to conditions.
 An excluded person is however, entitled to submit the information they would have been entitled to present had they not been excluded.
- Bath & North East Somerset Council is committed to taking decisions in an honest, accountable and transparent fashion. On occasion however, it may be necessary to exclude members of the press and public pursuant to the Local Government Act 1972 Schedule 12 (a). In those circumstances reasons for such decisions will be given.
- If a person has special needs regarding access, hearing or vision, this should be brought to the Licensing Authority's attention prior to the hearing so that reasonable adjustments may be made.



Access to Information Arrangements

Exclusion of access by the public to Council meetings

Information Compliance Ref: LGA 0878/16

Meeting / Decision: Licensing Sub-Committee

Date: 14/06/2016

Author: John Dowding

Exempt Report Title: Application For Hackney Carriage/Private Hire Driver's

Licence

Exempt Appendix Title:

Annex A – Application Form

Annex B – Policy on Previous Convictions, Cautions and Fixed Penalty Notices

The Report contains exempt information, according to the categories set out in the Local Government Act 1972 (amended Schedule 12A). The relevant exemption is set out below.

Stating the exemption:

- 1. Information relating to any individual
- 2. Information which is likely to reveal the identity of an individual
- 3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)

The public interest test has been applied, and it is concluded that the public interest in maintaining the exemption outweighs the public interest in disclosure at this time. It is therefore recommended that the Report be withheld from publication on the Council website. The paragraphs below set out the relevant public interest issues in this case.

PUBLIC INTEREST TEST

If the sub-Committee wishes to consider a matter with press and public excluded, it must be satisfied on two matters.

Firstly, it must be satisfied that the information likely to be disclosed falls within one of the accepted categories of exempt information under the Local Government Act 1972.

Bath & North East Somerset Council

The officer responsible for this item believes that this information falls within the following exemptions and this has been confirmed by the Council's Information Compliance Manager.

The following exemptions are engaged in respect to this report:

- 1. Information relating to any individual
- 2. Information which is likely to reveal the identity of an individual
- 3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)

Exemptions 1 and 2 above must be considered in conjunction with the Principles of the Data Protection Act 1998 (DPA). It is considered that disclosure of the information in this report would breach the first principle of the DPA, which requires personal data to be fairly and lawfully processed. Further, as any information revealed by the Criminal Records Bureau check is likely to constitute sensitive personal data in terms of the DPA, this information cannot be disclosed by the Council without the explicit consent of the individual concerned.

Secondly, it is necessary to weigh up the arguments for and against disclosure on public interest grounds. It is considered that there is a public interest in information about individuals applying for taxi licences in the area, and in particular, information as to the backgrounds of those individuals.

Other factors in favour of disclosure include:

- furthering public understanding of the issues involved;
- furthering public participation in the public debate of issues, in that disclosure would allow a more informed debate:
- promoting accountability and transparency by the Council for the decisions it takes;
- allowing individuals and companies to understand decisions made by the Council affecting their lives and assist individuals to challenge those decisions.

However there is a real risk that the first Principle of the DPA will be breached by this disclosure, and that the individual/s concerned could bring a successful action against the Council if the disclosure occurred. Therefore it is recommended that exemptions 1 and 2 in Schedule 12A stand. The Council considers that the public interest is in favour of not holding this matter in open session at this time and that any reporting on the meeting is prevented in accordance with Section 100A(5A)

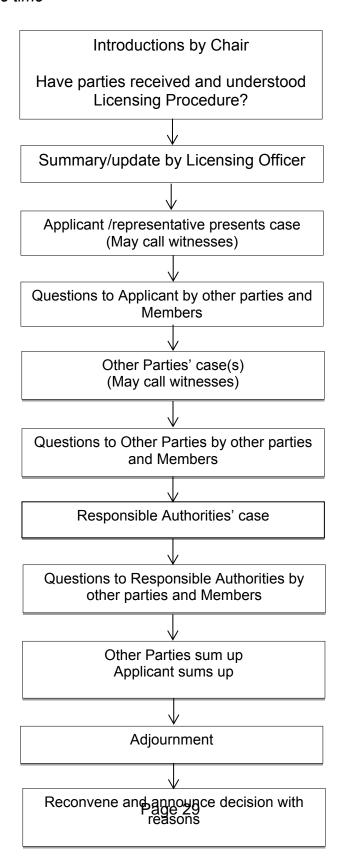
Due to the factors outlined above, further consideration has not been given to the application of exemption 3 of Schedule 12A. By virtue of paragraph(s) 1, 2, 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted



LICENSING SUB-COMMITTEE LICENSING ACT 2003 PROCEDURE FOR NEW APPLICATIONS AND VARIATIONS

The parties will be allowed an equal maximum period of time not normally exceeding twenty minutes. Where more than one party make representations the time should be split equally between them. Where several parties make similar representations one representative should be appointed avoiding duplication and making the best use of the available time





LICENSING SUB-COMMITTEE LICENSING ACT 2003 PROCEDURE FOR HEARING AN APPLICATION FOR A NEW PREMISES LICENCE OR FOR A VARIATION OF A PREMISES LICENCE

The Chair will allow the parties an equal maximum period of time in which to make representations that will not normally exceed <u>twenty minutes</u>. Where more than one party makes relevant representations this time will be split between the parties and where several parties make similar representations it is suggested one representative is appointed to avoid duplication.

The term "party" or "parties" will mean anyone to whom notice of this meeting has been given.

- 1. The Chair will introduce Members of the Sub-Committee, the Officers present and explain the procedure to be followed.
- 2. The Licensing Officer will outline the nature of the matter to be considered by the Sub-Committee.
- **3. (i)** The Applicant/Licence Holder , or representative, addresses the Sub-Committee who may be asked relevant questions by the other parties and Members.
 - (ii) witnesses may be called in support of the application who may be asked relevant questions by the other parties and Members.
- **4. (i)** Any party making relevant representations, or representative, will address the Sub-Committee who may be asked relevant questions by the Applicant, other parties and Members.
 - (ii) witnesses may be called in support of such representations who may be asked relevant questions by the Applicant, other parties and Members.
- **5.** Responsible Authorities making representation will address the Committee and may be asked relevant questions by the Applicant, other parties and Members.
- **6.** The other parties will be invited in turn to summarise their representations.
 - Responsible Authorities will be invited to summarise their representations
 - The Applicant/ Licence Holder will be invited to summarise the application.
- 8. The Chair will invite the Committee to move into private session to enable the Members to deliberate in private. The Committee will reconvene publicly if clarification of evidence is required and/or legal advice is required. The Committee may retire to a private room, or alternatively require vacation of the room by all other persons.

Whilst in deliberation the Committee will be accompanied by Legal and Democratic Service Officers for the purpose of assisting them in drafting their reasoning for the decision.

The Committee will reconvene the meeting and the Chair will announce the Committee's decision with reasons and advise that the decision will be released

in writing within the statutory time limits or advise that the decision will be released in writing with reasons within the statutory time limit, in this instance, 5 working days.

PLEASE NOTE:

- Where the Sub-Committee considers it necessary to do so, it may vary this procedure.
- In circumstances where a party fails to attend the Committee will consider whether to proceed in absence. Should a matter be deferred the deferral notice will state that the matter may proceed in a party's absence on the next occasion. In deciding whether to proceed all notices, communications and representations will be considered.
- Only in <u>exceptional circumstances</u> will the Committee take into account any
 additional late documentary or other information produced by an existing party
 in support of their application/representation. This will be at the discretion of
 the Chair and with the agreement of all the other parties. No new
 representations will be allowed at the hearing.
- The hearing will take the form of a discussion and parties will be able to ask questions as set out above. However, formal cross examination will be discouraged.
- The Authority will disregard any information or representation given by a party which is not relevant to the Application and the Licensing Act 2003.
- Where there is more than one party making relevant representations the time allocated will be split between those parties.
- Where several parties are making the same or similar representations it is suggested that one representative is appointed to avoid duplication and make efficient use of the allocated time.
- Where an objection is made by an association or residents group, a duly authorised person as notified to the Licensing Authority may speak on behalf of that association or group.
- The Chair may request that persons behaving in a disruptive manner should leave the hearing and their return refused, or allowed subject to conditions.
 An excluded person is however, entitled to submit the information they would have been entitled to present had they not been excluded.

Bath & North East Somerset Council is committed to taking decisions in an honest, accountable and transparent fashion. On occasion however, it may be necessary to exclude members of the press and public pursuant to the Local Government Act 1972 Schedule 12 (a). In those circumstances reasons for such decisions will be given.

Agenda Item 10

Bath & North East Somerset Council				
MEETING:	•	Licensing Sub-Committee	AGENDA	
MEETING DATE:		Tuesday 12 July 2016		
TITLE: Application to Vary the Premises Licence for the Villa Magdala Hotel, Henrietta Road, Bath, BA2 6 LX.				
WARD:	Abbey			
AN OPEN PUBLIC ITEM				
List of attachments to this report:				
Annex A	Applic	cation to Vary the Premises Licence		
Annex B	Curre	nt Premises Licence		

1 THE ISSUE

Annex C

Annex D

1.1 An application has been received for the variation of an existing premises licence under Section 34 of the Licensing Act 2003 in respect of the Villa Magdala Hotel, Henrietta Road, Bath, BA2 6LX.

2 RECOMMENDATION

Plans (site plan and plan of premises)

Representations received from Interested Parties

2.1 That the Licensing Sub-Committee determines the application.

3 RESOURCE IMPLICATIONS (FINANCE, PROPERTY, PEOPLE)

3.1 The costs of processing licences are covered by the fees charged. The fee for this application is £190.00.

4 STATUTORY CONSIDERATIONS AND BASIS FOR PROPOSAL

- 4.1 An Equality Impact Assessment (EqIA) has been completed. No adverse or other significant issues were found.
- 4.2 Consideration must be given to the Human Rights Act 1998 and the "convention rights".
- 4.3 The Licensing Sub-Committee has been delegated authority to determine the application on behalf of the Licensing Authority in accordance with the Licensing Act 2003.
- 4.4 When reaching a decision, the Licensing Authority must carry out its functions with a view to promoting the four licensing objectives.

5 THE REPORT

- 5.1 An application has been received to vary an existing premises licence (Annex A).
- 5.2 The current premises licence as shown in Annex B, details the following:
 - 1) The Sale of Alcohol (on premises only)

Every day from 00:00 to 00:00 (24 Hours)

Alcoholic drinks to be sold to hotel guests only.

2) The Opening Hours are:

Every day from 00:00 to 00:00 (24 Hours)

3) Conditions attached to the premises licence:

See the current licence attached to Annex B to this report.

- 5.3 The variation application seeks to:
 - Approve refurbishment works to the hotel including the installation of a servery as more particularly shown on the plans submitted with this application;
 - Allow the sale of alcohol for consumption on or off the premises to rectify ambiguity in the current licence, subject to a condition that all alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden areas only;
 - To amend condition regarding staff training under Annex 1 in accordance with discussions with the police licensing officer;
 - To remove conditions in Annex 2 of the licence specifying:
 - a) The premises will not be open to the public, except for persons who have reserved rooms and
 - b) Alcoholic drinks will be sold to hotel guests only.
 - To include late night refreshment (hot food and/or hot drink) from Sunday to Thursday from 23.00 to 23.30, and on Fridays and Saturdays from 23.00 to 24.00; and
 - To include the exhibition of films without restrictions as to times.
 - Sales of alcohol from 08.00 to 11.00 daily shall only be made to persons attending a bona fide pre-booked event at the hotel, such as a meeting or breakfast, and shall be ancillary to food (with the exception of hotel residents/bona fide guests).

- 5.4 A plan of the premises is attached at Annex C.
- 5.5 The Licensing Act 2003 (Section 4) states that it is the duty of all Licensing Authorities to carry out their functions under the Act with a view to promoting the licensing objectives. The licensing objectives are:
 - a) The Prevention of Crime and Disorder.
 - b) Public Safety.
 - c) The Prevention of Public Nuisance, and
 - d) The Protection of Children from Harm.

Each objective is of equal importance; there are no other licensing objectives so these four are of paramount consideration at all times. When considering applications, representations or notifications, the Licensing Authority will have regard to these licensing objectives.

- 5.6 The Licensing Authority may vary and grant the application with or without additional conditions if they consider it appropriate and proportionate to do so.
- 5.7 The Licensing Authority can refuse the variation, or part of the variation, for the promotion of the licensing objectives.
- 5.8 The Licensing Authority may not however do anything to reduce the effect of the rights granted by the existing premises licence.
- 5.9 Section 4(3) Licensing Act 2003 states that the Licensing Authority should also have regard to the Council's Licensing Policy, the Statutory Guidance issued under Section 182 of the Licensing Act 2003, and the Licensing Act itself, and in particular to:
 - a) Paragraphs 3-6, 8-10, 13-14, 15, 17-23, 27, 33-36, 38-41 and 43 of the policy as revised in 2015.
 - b) Chapters 8, 9 and 10 of the Statutory Guidance (revised March 2015)
 - c) Sections 4, 9, 10, 13, 34, 35, 36, 182 and 183 of the Act.
- 5.10 The Licensing Authority recognises that Licensing and Planning are separate regimes. Where an application is granted by the Licensing Authority which would require planning permission this would not relieve the applicant of the need to obtain that permission. It will still be necessary for the applicant to ensure that he/she has **ALL** the necessary permissions in place to enable them to run the business within the law.
- 5.11 If the application is refused the applicant may appeal within 21 days of the notification to the Magistrates Court.

If the application is granted the person making the relevant representation may appeal within 21 days of the notification to the Magistrates Court.

On appeal the court may either dismiss the appeal; substitute the decision appealed against for any other decision which could have been made by the Licensing Authority, or remit the case to the Licensing Authority to dispose of it in accordance with the direction of the court. The court may make such order for costs as it thinks fit.

- 5.12 In accordance with the requirements of the Act copies of the application were served upon the Police, the Fire Authority, Environmental Health, Development Control, Trading Standards, the Health Authority and the Local Safeguarding Children Board.
- 5.13 The applicant is required to place a notice at the premises for a period of 28 days starting the day after the application is made and place an advert in a local newspaper within 10 working days of submitting the application to the licensing authority.
- 5.14 Representations have been received from local residents expressing concern that the applicant's proposals are likely to undermine the **Prevention of Public Nuisance** licensing objective by adding to the noise nuisance (Annex D).
- 5.15 This report has not been sent to the Trades Union because they would have no involvement in this application.

6 RATIONALE

6.1 As relevant representations have been received the Licensing Sub-Committee must determine the application in accordance with the Licensing Act 2003.

7 OTHER OPTIONS CONSIDERED

7.1 None

8 CONSULTATION

- 8.1 In accordance with the Licensing Act 2003 (Premises Licence and Club Premises Certificate) Regulations 2005, notice of the application has been given to all the relevant Responsible Authorities and has been advertised in the manner prescribed, both at the premises and within a local publication.
- 8.2 Issues relating to Safeguarding have been considered in respect of this application.

9 RISK MANAGEMENT

9.1 A risk assessment related to the issue and the recommendations has been undertaken in compliance with the Council's decision making risk management guidance.

10 ADVICE SOUGHT

10.1 The Council's Monitoring Officer (Divisional Director – Legal & Democratic Services), s.151 Officer (Divisional Director – Finance) and the Group Manager Public Protection & Health Improvement have had the opportunity to input into this report and have cleared it for publication.

Background papers	Licensing Act 2003;		
	Guidance issued under Section182 of the Licensing Act 2003;		
	Licensing Act 2003 (Premises and Club Premises Certificates) Regulations 2005; and		
	B&NES Statement of Licensing Policy.		
Contact person Alan Bartlett, Licensing Team Leader (01225 477536)			

is:

Bath and North East Somerset Council

Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Eiderdown Limited
(Insert name(s) of applicant)
being the premises licence holder, apply to vary a premises licence under section 34 of the Licensin
Act 2003 for the premises described in Part 1 below

Premises licence number	
15/01764/LAPRE	

Part 1 - Premises Details

Postal address Villa Magdala Henrietta Road Bathwick		or description	
Post town	Bath	Postcode	BA2 6LX

Telephone number at premises (if any)	01225 466 329
Non-domestic rateable value of premises	£27250

Part 2 - Applicant details

Daytime contact telephone number		c/o 0121 222 3230		
E-mail address (optional)		c/o nicola.smith@squirepb.com		
E-mail address (optional) Current postal address if different from premises address		Abbey Hotel North Parade		,
Post town	Bath		Postcode	BA1 1LF

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Part	٦.	Vai	'ia	tio	ì

Please tick as appropriate Do you want the proposed variation to have effect as soon as possible?	⊠Yes	□ No
If not, from what date do you want the variation to take effect?	DD MM	YYYY

Please describe briefly the nature of the proposed variation (Please see guidance note 1)

This application is for variation of the premises licence to:

- Approve refurbishment works to the hotel including the installation of a servery as more particularly shown on the plans submitted with this application;
- 2. Allow the sale of alcohol for consumption on or off the premises to rectify ambiguity in current licence, subject to a condition that all alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden areas only;
- To amend condition regarding staff training under Annex 1 in accordance with discussions with the police licensing officer;
- To remove conditions in annex 2 of the licence specifying:
 - a. The premises will not be open to the public, except for persons who have reserved rooms;
 - b. Alcoholic drinks will be sold to hotel guests only.
- 5. To include late night refreshment (hot food and/or hot drink) Sunday to Thursday from 23.00 to 23.30 and on Fridays and Saturdays from 23.00 to 24.00; and
- 6. To include the exhibition of films without restrictions as to times.

These changes are to allow the hotel more flexibility of operation, including to serve alcohol and late night refreshment (hot food/ hot drink) to non-residents from time to time, subject to restricted hours of operation as detailed below. The use of the garden area will also continue to be subject to restricted hours of operation, in line with the current permitted times for consumption outside, as detailed on the licence and below. The hotel will continue to be managed by the licence holder, which is part of a group of experienced hotel operators in Bath, as a boutique small, luxury hotel. The provision of licensable activities will remain an ancillary part of this operation.

The hotel is located outside of the Cumulative Impact Policy Area, although it is located within a residential area of Bath. It is the applicant's position that the grant of this Licence will promote the licensing objectives for a number of reasons, including the following:

- The proposed hours for the sale of alcohol (other than to hotel residents and their bona fide
 guests) will be restricted and will be within the times operated by other licensed premises in
 the vicinity. We have detailed the proposed times for non-residents in part J of this application
 for clarity, although the licensing authority should note that the hotel is already authorised
 from the sale of alcohol to hotel residents currently, without restrictions as to times.
- The premises will continue to operate as a hotel with ancillary facilities. It is not a standalone
 bar or restaurant.
- As a hotel, the premises will not be a high-volume vertical drinking establishment and we
 have included a condition within the Operating Schedule requiring that waiter/ waitress
 service shall be available at all times.
- Sales of alcohol from 08.00 to 11.00 daily shall only be made to persons attending a bona fide

pre-booked event at the hotel, such as a meeting or breakfast, and shall be ancillary to food (with the exception of hotel residents/ bona fide guests).

• The permission for off sales is to clarify a current ambiguity on the licence in relation to the garden area (the consumption of alcohol in these areas is already permitted between midday and 21.30 under a condition of the licence but as the garden is not part of the premises the licence should allow off sales in this respect). The garden area may be used for table service and consumption of alcohol.

• This application does not include regulated entertainment, with the exception of films.

• There is no proposed change to the other conditions attached to the licence, which include Challenge 21, no consumption of alcohol in the car park at any time and no alcohol to be consumed in the garden between 21.30 and 12.00 midday on any day.

The hotel will continue to be operated in accordance with the group's standards dealing with various aspects of the operation, as well as in accordance with legislative requirements, the Mandatory Conditions and the Operating Schedule below.

expected to attend the premises at any one time, please state the number

expected to attend:

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Prov	ision of regulated entertainment	riease tick an that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	\boxtimes
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	
Prov	vision of late night refreshment (if ticking yes, fill in box I)	\boxtimes
Sale	by retail of alcohol (if ticking yes, fill in box J)	\boxtimes
In a	ll cases complete boxes K, L and M	

В

Films Standard days and timings (please read guidance note			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	\boxtimes
6)				Outdoors	
Day	Start	Finish		Both	
Mon	00.00	24.00	Please give further details here (please read guidance no	ote 3)	
			The exhibition of films may take place in hotel bedrooms and in general		
Tue	00.00	24.00	circulation areas from time to time.		
					s.
Wed	00.00	24.00	State any seasonal variations for the exhibition of films guidance note 4)	(please read	
			guidance note 4)		
Thur	00.00	24.00			
Fri	00.00	24.00	Non standard timings. Where you intend to use the pre exhibition of films at different times to those listed in the		loft
			please list (please read guidance note 5)	ie column on the	ieit,
Sat	.00.00	24.00	N/A		
Sun	00.00	24.00			

I

Late night refreshment Standard days and timings (please read guidance note 6)		d timings	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	×
				Outdoors	
Day	Start	Finish		Both	
Mon	23.00	23.30	Please give further details here (please read guidance note 3) The supply of hot food and/ or hot drink for consumption on the premiserable.		
Tue	23.00	23.30	only.		
Wed	23.00	23.30	State any seasonal variations for the provision of lat (please read guidance note 4)	e night refreshr	nent
Thur	23.00	23.30			
Fri	23.00	24.00	Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 5)		
Sat	23.00	24.00	From the end of permitted hours on New Years' Eve to hours on New Years' Day annually.		nitted
Sun	23.00	23.30	Hotel residents and their bonafide guests may be suppli refreshment 24 hours daily (as per exemption in paragrathe Licensing Act 2003).		

J

Supply of alcohol Standard days and timings (please read guidance note			Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	
(please read guidance note 6)		ince note		Off the premises	
Day	Start	Finish		Both	\boxtimes
Mon	08.00	22.30	State any seasonal variations for the supply of alcoh- guidance note 4)	ol (please read	
Tue	08.00	22.30			
Wed	08.00	22.30			
Thur	08.00	22.30	Non-standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 5)		
Fri	08.00	23.00	The garden area may only be used for table service and consumption of alcohol between 12.00 midday and 21.30 daily (as existing).		ſ
Sat 08.00 23.00 The sale and supply of alcohol to hotel residents and bona fide be permitted without restriction (as existing).		ona fide guests s	hall		
			From the end of permitted hours on New Years Eve to	the start of perm	itted
Sun	08.00	22.30	hours on New Years Day annually.		
			Sales of alcohol from 08.00 to 11.00 daily shall only be attending a bona fide pre-booked event and shall be and the exception of hotel residents and bona fide guests as	cillary to food (v	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read
guidance note 8).
Restricted age films may be shown in hotel bedrooms and bedrooms may contain mini bars. However,
only over 18s will be permitted to check into a bedroom.

L

to the p	premises oublic d days and read guida	d timings
Day	Start	Finish
Mon	00.00	24.00
Tue	00.00	24.00
Wed	00.00	24.00
Thur	00.00	24.00
Fri	00.00	24.00
Sat	00.00	24.00
Sun	00.00	24.00

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

Annex 1:

Staff at the premises will be trained in the responsible sale of alcohol and be aware of their legal
and social responsibilities when doing so (to be replaced by condition agreed with police
regarding training as set out in Operating Schedule below).

Annex 2 - the first two conditions as follows:

- The premises will not be open to the general public, except for persons who have reserved rooms.
- Alcoholic drinks will be sold to hotel guests only.

Application to Vary the Premises Licence

Please tick as approp	priate
I have enclosed the premises licence	
I have enclosed the relevant part of the premises licence	
If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of below	it
Reasons why I have not enclosed the premises licence or relevant part of premises licence. The original premises licence cannot be located by the hotel, unfortunately they only have a copy on s discussed with Lauren Latta at Bath and North East Somerset Council.	ite as

M

Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General - all four licensing objectives (b, c, d and e) (please read guidance note 9)

The applicant is already required to comply with existing and future legislation to include (but not limited to) legislation on health and safety, environmental issues, fire safety, planning, building regulations, disability, discrimination, trading standards, weights and measures, crime and disorder and security industry legislation. The applicant is also required to comply with the provisions in the Licensing Act 2003. The measures covered by legislation should not be duplicated in the Premises Licence in accordance with the Guidance issued under section 182 of the Act.

With the exception of the two conditions being removed as part of this application, all other conditions will remain attached to the licence, which include Challenge 21, no consumption of alcohol in the car park at any time and no alcohol to be consumed in the garden between 21.30 and 12.00 midday on any day.

Except for hotel residents and bona fide guests, to whom the sale of alcohol shall be permitted without restriction, sales of alcohol from 08.00 to 11.00 daily shall only be made to persons attending a bona fide pre-booked event at the hotel and shall be ancillary to food.

The licence holder shall ensure that waiter/ waitress service shall be available at all times.

All alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden areas only. The garden area may only be used for table service and consumption of alcohol between 12.00 midday and 21.30 daily.

All Food and Beverage Staff will undergo internal training on induction as to the requirements under the Licensing Act 2003 including underage sales and the hotel's proof of age policy and will receive refresher training every 6 months.

The licensee shall ensure that all such training and the related checks carried out around the age restrictions applicable to the retail supply of alcohol shall be documented and made available to the police or other responsible authority on request.

b) The prevention of crime and disorder

As set out above, the hotel is already required to comply with existing legislation including the Licensing Act, mandatory conditions and the remaining conditions already annexed to the licence.

Except for the conditions set out in part (a) of the operating schedule, it is deemed that no additional steps are required for the promotion of this objective as a result of the variation.

c) Public safety

As set out above, the hotel is already required to comply with existing legislation including the Licensing Act, mandatory conditions and the remaining conditions already annexed to the licence.

Except for the conditions set out in part (a) of the operating schedule, it is deemed that no additional steps are required for the promotion of this objective as a result of the variation.

As set out above, the hotel is already required to comply with existing legislation including the Act, mandatory conditions and the remaining conditions already annexed to the licence.	e Licensing
Except for the conditions set out in part (a) of the operating schedule, it is deemed that no add are required for the promotion of this objective as a result of the variation.	litional steps
The second of the second beauty	
e) The protection of children from harm As set out above, the hotel is already required to comply with existing legislation including the	ne Licensing
Act, mandatory conditions and the remaining conditions already annexed to the licence.	, v 2vg
Except for the conditions set out in part (a) of the operating schedule, it is deemed that no add	litional steps
are required for the promotion of this objective as a result of the variation	
are required for the promotion of this objective as a result of the variation.	
are required for the promotion of this objective as a result of the variation.	
are required for the promotion of this objective as a result of the variation.	
Checklist:	
	_
Checklist: Please tick to indicate the fee.	
Checklist: Please tick to indicate	
Checklist: Please tick to indicate I have made or enclosed payment of the fee. I have sent copies of this application and the plan to responsible authorities and others.	where
Checklist: Please tick to indicate a plant of the fee. I have made or enclosed payment of the fee. I have sent copies of this application and the plan to responsible authorities and others applicable.	where

Part 5 - Signatures (please read guidance note 10)

Signature of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	Squie Patton Boggs
Date	24/5/16
Capacity	Solicitors and authorised agent for the applicant

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Signature				
Date				
Capacity				
Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 13) Nicola Smith Squire Patton Boggs (UK) LLP Rutland House 148 Edmund Street				
Post town	Birmingham		Post code	B3 2JR
Telephone nu	mber (if any)	0121 222 3230		
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) nicola.smith@squirepb.com				

Schedule 12 Part A

Regulation 33, 34

Premises Licence

Premises Licence Number	16/01606/LAPRE
-------------------------	----------------

Part 1 - Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Villa Magdala Hotel Henrietta Road

Bathwick

Bath

BA2 6LX Telephone number

Not available

Where the licence is time limited the dates Not applicable

Licensable activities authorised by the licence and the times the licence authorises the carrying out of licensable activities

Sale of Alcohol

Every Day 00:00 - 00:00

The opening hours of the premises

Every Day 00:00 - 00:00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol is supplied for consumption on the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Eiderdown Ltd Abbey Hotel

North Parade

Bath

BA1 1LF

office@villamagdala.co.uk

Registered number of holder, for example company number, charity number (where applicable)

Registered Business Number - 07245759

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Ian Morrison Taylor 1 Lansdown Terrace Cheltenham GL50 2JT

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

05/00755/PERC

Cotswold District Council

This licence is issued by Bath & North East Somerset Council as licensing authority under Part 3 of the Licensing Act 2003 and regulations made thereunder.

Signed for and on behalf of	
Bath & North East Somerset Council:	

Dated 16 May 2016

Annex 1 - Mandatory conditions

Mandatory conditions in respect of premises supplying alcohol for consumption on the premises only, or both on and off the premises:

No supply of alcohol may be made under the premises licence:

- a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

From 28 May 2014:

The Licensing Act 2003 (Mandatory Licensing Conditions) Order 2014

- 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 2. For the purposes of the condition set out in paragraph 1:
- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979(a)*;
- (b) "permitted price" is the price found by applying the formula:

$$P = D + (D \times V)$$

where:

- (i) P is the permitted price,
- (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence:
- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or 16/01606/LAPRE Page 53

- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence:
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994(b)*.
- 3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- (a)* 1979 c. 4. Section 1 was amended by regulation 2 of the Excise Duty (Amendment of the Alcoholic Liquor Duties Act 1979 and the Hydrocarbon Oil Duties Act 1979) Regulations 1992 (S.I. 1992/3158), section 162 of and Part 1 of Schedule 29 to the Finance 1995 (c. 4), section 7 of and paragraph 2(a) of Schedule 2 to the Finance Act 1991(c. 31), section 3 of the Finance Act 1993 (c. 34), section 227 of and paragraph 51 of Schedule 39 to the Finance Act 2012 (c. 14), section 1 of the Finance Act 1995, section 1 of and Part 2 of Schedule 1 to the Finance Act 1988 (c. 39), section 5 of the Finance Act 1997 (c. 16) and Article 2 of the Alcoholic Liquor Duties (Definition of Cider) Order 2010 (S.I. 2010/1914). Section 2 was amended by article 6 of the Alcoholic Liquors (Amendment of Enactments Relating to Strength and to Units of Measurement) Order 1979 (S.I. 1979/241), regulation 2 of S.I. 1992/3158, section 11 of and Part 2 of Schedule 8 to the Finance Act 1981 (c. 35), section 7 of and paragraph 3 of Schedule 2 to the Finance Act 1991 and section 5 of the Finance Act 1997. Section 3 was amended by article 7 of S.I. 1979/241. Section 4 was amended by article 8 of S.I. 1979/241. section 15 of and paragraphs 2 and 3 of Schedule 1 to the Finance Act 2011 (c. 11) and section 227 of and paragraphs 51 of Schedule 39 to the Finance Act 2012 (c. 14). Section 5 was amended by section 1 of the Finance Act 1982 (c. 39) and section 180 of the Finance Act 2013. Section 36 was amended by section 7 of the Finance Act 1991, section 4 of and paragraph 1 of Schedule 1 to the Finance Act 2002 (c. 23), sections 14 and 15 of paragraphs 2 and 4 of Schedule 1 to the Finance Act 2011, section 180 of the Finance Act 2013 and section 1 of and paragraph 9 of Schedule 1 to the Finance Act (No. 2) Act 1992 (c. 48). Section 37 was amended by section 15 of and paragraph 1 of Schedule 1 to the Finance Act 2011 and section 180 of the Finance Act 2013. Section 54 was amended by section 1 of and paragraph 12 of Schedule 1 to the Finance (No. 2) Act 1992 and section 5 of the Finance Act 1985 (c. 54). Section 55 was amended by section 1 of the Finance Act 1984 (c. 43) and section 1 of and paragraph 13 of Schedule 1 to the Finance (No. 2) Act 1992. Section 62 was amended by section 3 of the Finance Act 1996 (c. 8), section 10 of the Finance (No.2) Act

1997 (c. 58), section 180 of the Finance Act 2013, section 4 of the Finance Act 1998 (c. 36) and section 3 of the Finance Act 1997. There are other amendments which are not relevant to this Order.

(b)* 1994 c. 23. Section 2 was amended by section 3 of the Finance (No.2) Act 2010 (c.31). Section 7 was amended by section 76 of and Part 1 of Schedule 36 to the Finance Act 2009 (c. 10) and section 203 of and paragraphs 2 and 3 of Schedule 28 to the Finance Act 2012 (c. 14). Section 24 was amended by section 19 of and paragraph 1 of Schedule 8 to the Finance (No.3) Act 2010 (c.33). There are other amendments which are not relevant to this Order.

From 1 October 2014:

The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014

- 1. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises. (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises: (a) games or other activities which require or encourage, or are designed to require or encourage individuals to i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol) or, ii) drink as much alcohol as possible (whether within a time limit or otherwise); (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective; (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 3. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol. (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified under the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either a) a holographic mark, or b) an ultraviolet feature.

4. The responsible person must ensure that: a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures - i) beer or cider: ½ pint; ii) gin, rum, vodka or whiskey: 25ml or 35ml; and iii) still wine in a glass: 125ml; b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Annex 2 - Conditions consistent with the Operating Schedule

The premises will not be open to the public, except for persons who have reserved rooms.

Alcoholic drinks will be sold to hotel guests only.

The small quantity of stock will be stored in the kitchen area of the premises.

Staff at the premises will be trained in the responsible sale of alcohol and be aware of their legal and social responsibilities when doing so.

The premises will operate a Challenge 21 age verification policy.

Children staying as guests of the hotel have to be accompanied by an adult.

Annex 3 – Conditions attached after a hearing by the licensing authority

There shall be no consumption of alcohol in the car park at any time.
No alcohol shall be consumed in the garden between 9.30 pm and midday on any day.

Annex 4 – Plans

As submitted with application.

Part B

Premises Licence Summary

Premises Licence Number

16/01606/LAPRE

Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

Villa Magdala Hotel Henrietta Road

Bathwick

Bath BA2 6LX

Telephone number

Not available

Where the licence is time limited the dates Not applicable

Licensable activities authorised by the licence and the times the licence authorises the carrying out of licensable activities

Sale of Alcohol

Every Day 00:00 - 00:00

The opening hours of the premises

Every Day 00:00 - 00:00

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol is supplied for consumption on the premises

Name, (registered) address of holder of premises licence

Eiderdown Ltd, Abbey Hotel, North Parade, Bath BA1 1LF

Registered number of holder, for example company number, charity number (where applicable)

Registered Business Number - 07245759

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Ian Morrison Taylor

State whether access to the premises by children is restricted or prohibited

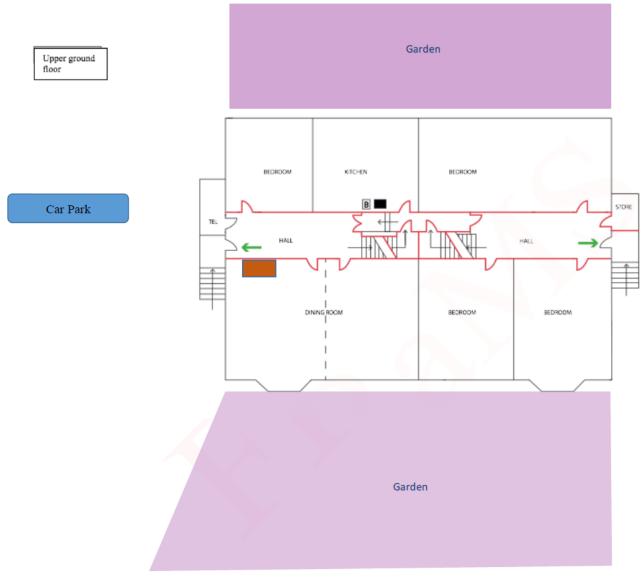
As per Operating Schedule at Annex 2.



Date Created: 24-6-2016 | Map Centre (Easting/Northing): 375298 / 165310 | Scale: 1:1078 | © Crown copyright and database right. All rights reserved (100023334) 2016

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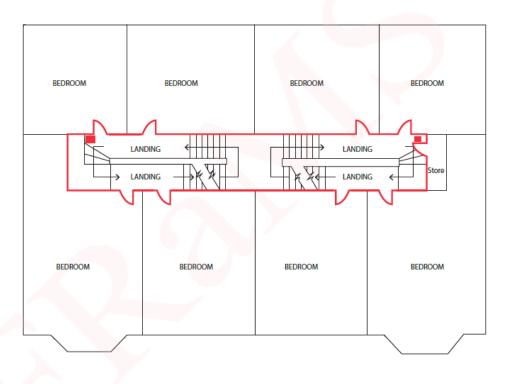
Plans (site plan and plan of premises)



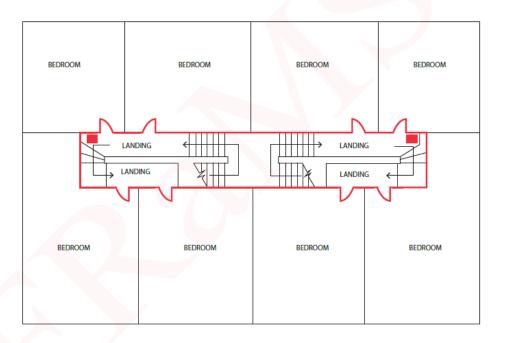
Licencing plans – Villa Magdala, Henrietta Street, Bath

Dated 23rd May 2016

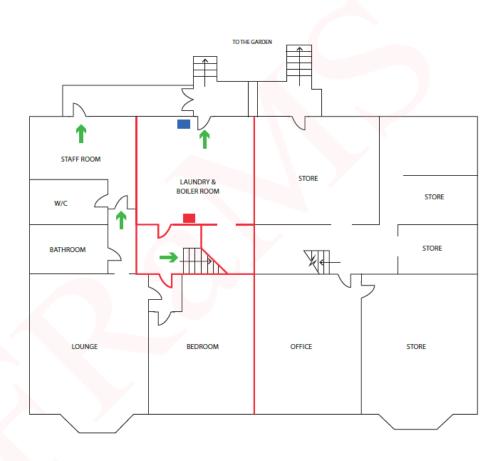
FIRST FLOOR



SECOND FLOOR



LOWER GROUND FLOOR



Plans (site plan and plan of premises)

Legend



Representations received from Interested Parties

From: Ceris Humphreys <cerishumphreys@ymail.com>

Sent: 20 June 2016 23:24

To: Licensing

Subject: Licensing (Variation) application 16/01898 LAPRE

Attachments: HPRA reps Villa Magdala 20 June 2016.pdf; VM 1982 decision of City Council.pdf;

16-01898-LAPRE - Witness statement of Pauline Glyde.pdf; Appendix 1 - Documents submitted re Cotswold House.pdf; VM Representations Form.pdf

Dear Madam,

I am attaching representations made by Henrietta Park Residents' Association in respect of the above licensing application made up of the following documents:

- Interested Party Representation Form including hearing attendance form
- Continuation pages of Objections box on page 2 of Representations Form (Details of objections)
- Copy of grant of change of use including conditions dtd 6 July 1982
- Witness statement of Mrs Pauline Glyde
- Appendix 1 (supporting evidence of past record of DPS)

I would be very grateful if you would confirm safe receipt of these representations.

Kind regards,

Ceris Humphreys

Chair - Henrietta Park Residents' Association



LICENSING ACT 2003

INTERESTED PARTY REPRESENTATION

Please read the notes at the back of this form prior to completing it.

I/We object to the following application:

, , , , , , , , , , , , , , , , , , , ,	
Application number:	16/01898/LAPRE
Applicant's name:	Eiderdown Ltd
Premises name and address:	Villa Magdala, Henrietta Road, Bathwick, Bath, BA2 6LX
Application for a:	Variation of Premises Licence
Objector Details:	
Objector's Name:	Ceris Humphreys and Ian Herve as officers of

Objector's Name: Objector's Address: Ceris Humphreys and Ian Herve as officers of Henrietta Park Residents' Association c/o 3 Henrietta Villas Bath BA2 6LX Organisation name if applicable: Henrietta Park Residents' Association

Objection Details:

My/our representation is relevant to the following licensing objective(s):		
Prevention of crime and disorder		
Prevention of public nuisance		
Protection of children from harm		
Public safety		

Making Bath & North East Somerset an **even** better place to live, work and visit

Please detail your objection(s) as fully as possible in the box below. If you do not then the Committee may not understand why you have objected.
Please attach supporting documents/further pages as necessary and number all extra pages.
Try to be as specific as possible and give examples e.g. On 1 February I could hear loud music from the premises between 10pm and 1 am. I am concerned that if the premises open until 2 am this will cause a nuisance to me and other residents of the street.
I/We have already made a written representation and have no further comments
Please see the attached documents as follows:
- Objections on behalf of Henrietta Park Residents' Assocation
- Change of Use decision of Bath City Council
- Witness statement of Mrs Pauline Glyde
- Appendix 1 - Supporting evidence of the track record of the Designated Premises Supervisor and Owner of the premises in the management of noise nuisance and observance of licence conditions at another premises managed by him at the relevant time.
I am aware that a full copy of my representation (including my name and address) will be sent to the applicant and will form part of a public document prior to any hearing

\Ceris Humphreys\ \lan Herve\

20 June 2016

for Henrietta Park Residents Association

16/01606/LAPRE Page 71

on this matter.

Signed

Date

Contact telephone number(s) (This is essential as we may need to contact you at short notice)		07970 706159 01225 787864 (daytime only)	
There will be a hearing to determine this application. We will send you details of the time, date and location at least 10 working days before the hearing.			
This section of the form must be returned to us a minimum of 5 working days before the hearing. If you wish, you may complete this now. Alternatively, you can keep this page and return it to us once you have received details of the hearing.			
Name Ceris Humphrey	s - Chair of Henriet	ta Park Residents' Association	
I will be attending the hearing		e attending the hearing	
I will be represented at the hearing by		Depending on the date of the hearing lan Herve - Secretary - or another member to be nominated will represent the Association	
I will be calling the following witness(es):			
Name and signature of each witness	<u>Details of</u>	evidence to be produced by witness	
Mrs Pauline Glyde	We reserve the right to call Mrs Glyde as witness. However, Mrs Glyde is full-time carer for her husband and for reasons sout in her attached witness statement it is extremely difficult for her to leave her home. For details of Mrs Glyde's evidence set the attached witness statement.		

Please delete as appropriate: I consider a hearing to be necessary/unnecessary

Representations received from Interested Parties

Premises Licence application (variation) 16/01898/LAPRE - Villa Magdala

Premises Licence application (variation) 16/01898/LAPRE – Villa Magdala Representations by Henrietta Park Residents' Association

Continuation of Objections Box (page 2 of Interested Party Representation Form)

These representations are submitted by Henrietta Park Residents' Assocation (HPRA).

HPRA is a Residents' Association with members mainly in the area extending from the northern extremity of Henrietta Street along Henrietta Road and along Henrietta Gardens, including a number of households along the lane between Bathwick Villas and Villa Magdala leading to Grove Street (on which lane are located Providence Villas, Fairfield Villas and Victoria School House). The number of member households is currently 38, which covers a large proportion of the households within the area. HPRA is a constituted Residents' Association which is a member of the Federation of Bath Residents' Association.

The applicant is Eiderdown Limited. The principal officer of Eiderdown is Mr Ian Taylor – Director of Eiderdown, joint owner of Villa Magdala since June 2015 and, according to BANES Licensing website, the Designated Premises Supervisor (DPS) of Villa Magdala.

The applicant is seeking major changes to the Premises Licence of Villa Magdala. The changes include allowing sale of alcohol to the general public (currently sales are only to hotel guests). They wish to also be permitted to sell alcohol to non-residents who are attending "events" at the hotel from 8am in the morning. In practice, therefore, they are seeking a licence which will permit them to operate as an all-day drinking establishment open to the general public, with a large prominent and public all-day drinking area outside from midday to 9.30pm.

SUMMARY OF KEY POINTS

- The Premises is located in a quiet residential area which is a Conservation Area.
- Varying the licence to allow sales to non-residents would be totally incompatible with the character of the area. It would also unlawfully be detrimental to the Conservation Area status of the area.
- Varying the licence in the manner requested would so dramatically affect the noisescape in
 the area that many residents in addition to the most vulnerable neighbours would be
 deprived of their right to quiet enjoyment of their property to such an extent that it would
 be contrary to the Human Rights Act 1998, First Protocol, Article 1, with there being no
 public interest reason to override this.
- Furthermore, and especially worryingly, varying the licence to allow sales of alcohol to the
 general public is likely to be contrary to the Equality Act 2010 with respect to at least one
 immediately adjacent disabled neighbour, probably with respect to a second immediately
 adjacent neighbour who is likely to qualify as disabled under the provisions of the Equality
 Act 2010, and possibly more than two if there are affected residents of Minerva Court who
 would qualify as disabled under the Act.
- Regrettably, publicly available documents demonstrate that Ian Taylor (the principally active owner of Villa Magdala and the DPS) has a previous history of causing public noise nuisance to neighbouring residents both in terms of excessive noise in the garden, excessive noise

Representations received from Interested Parties

Premises Licence application (variation) 16/01898/LAPRE - Villa Magdala

- from "indoor" events and non-observance of permitted hours in a hotel located in a residential area.
- In the event the Committee is minded to allow variation to allow sales to the public, it is clear that new conditions are essential to mitigate the effects on the character of the area and especially the noise nuisance. At the very least the conditions should include a condition that "there must be no audible noise in the nearest noise-sensitive premises" (which it is suggested would be 1 Henrietta Villas).

BACKGROUND

The area covered by HPRA is a residential area which is particularly characterised by its quiet residential character and the presence of Henrietta Park, which is a proposed Designated Green Space in the Placemaking Plan. The area is distinguished from the adjacent Henrietta Street by the structurally significant transition from large, long terraces of properties which in Henrietta Street are typically divided into multiple flats predominantly occupied by young professionals, students or other adults, into a much less densely populated and less urban environment of primarily semidetached or detached houses with individual gardens. The nature of housing in Henrietta Road, Henrietta Gardens, Providence Villas, Fairfield Villas and Victoria School house (and indeed properties in the vicinity of Villa Magdala along the rear in St John's Road) is such that they are particularly suitable as "family houses" and there is a strong predominance of long-standing occupation. For example, of the first six properties from Villa Magdala along Henrietta Road, four have been in the same ownership, or within the same family, for decades. It is a family-friendly area in which owners tend to stay for a long time because of the good quality of life, especially the peace and tranquillity which have been carefully preserved. A number of the houses in the immediate vicinity of Villa Magdala are occupied by families with children or have grandchildren frequently staying. It is also a significant characteristic of the area that there is a high proportion of elderly and/or vulnerable people, some being long-term residents. Neighbours on either side of Villa Magdala are vulnerable, in one case having a severely disabled household member and in the other having a household member with a long term and debilitating illness, who for long periods is confined to his home and often to bed.

Minerva Court, a Curo-run facility with flats for elderly residents, is closely located to Villa Magdala at the rear, and thus also contains vulnerable people who, in the case of the various flats closest to the Villa Magdala grounds, will potentially be significantly affected by noise.

HISTORY

Villa Magdala was formerly two private houses which were converted into a Bed & Breakfast establishment. The building still retains the appearance of a large semi-detached pair of houses. That is no coincidence. The right-hand house, Avondale, in fact, was permitted change of use from a private dwelling explicitly subject to the condition of "only being used for additional bedroom accommodation or private residential use in conjunction with Villa Magdala". The reason for this condition was:

- "To safeguard the appearance of the premises and the amenities of residents in the area";
- "To safeguard the appearance of the premises and the locality";
- "To safeguard the amenities of adjoining residents".

[see the decision of Bath City Council dated 5 October 1982 - copy attached.]



Plan showing Avondale in pink [Source - Land Registry]

The above decision on change of use was reached following consideration of the representations of local residents – a number of whom themselves or their family members, are still resident in the same houses. Nothing relevant has changed with regard to the nature of this area or the need to safeguard the amenities of residents in the area, the appearance of the locality and the amenities of adjoining residents or, in current terminology, the need to protect of local residents from public nuisance from noise at this location.

The Licensing Committee may think that the condition restricting the use of Avondale is not very relevant to the matters they have to consider. However, it is <u>very</u> relevant as evidence of the character of the area and of the measures that have rightly and properly been taken by local residents and the Council in order to protect that character.

The area is also a Conservation Area – (definition: "an area of special architectural or historic interest, the character or appearance of which it is desirable to preserve or enhance". As explained on the B&NES website, "Conservation areas give broader protection than listing individual buildings: all the features within a conservation area, listed or otherwise, are recognised as part of its character, as are the range of uses to which land and buildings are put."

Eiderdown Limited first applied for a Premises Licence in 2012. Villa Magdala had not previously held a Premises Licence. Reflecting the character of the area, alcohol sales were permitted only to hotel guests and the hours in which the hotel guests could drink in the garden were limited. Drinking in the car park area was prohibited to avoid nuisance to a specific neighbouring premises. Because the current licence is limited to sales to hotel guests the current situation is that, on some days, there may be a small number of hotel guests seated at one or two tables in the garden. It is unusual for there to be more than three or four people using the garden. The current limitation to sales to hotel guests has been reasonably successful in controlling the public nuisance of noise disturbance to local residents.

HPRA submits that the granting of a Premises licence allowing sale of alcohol to the general public at Villa Magdala is completely inappropriate in this area and will inevitably cause public nuisance.

Representations received from Interested Parties

Premises Licence application (variation) 16/01898/LAPRE - Villa Magdala

WHETHER THE LICENSING OBJECTIVES ARE MET

It is abundantly clear that the Licensing objectives cannot be met on the grounds principally of the public nuisance that will arise from noise from the garden and from pedestrian/vehicle traffic onto and off the hotel grounds inevitably generated by the proposed increased activities, including the noise of late night dispersal. The following points are relevant:

- 1. The current prevailing soundscape in the vicinity of Villa Magdala is extremely quiet. During the day the park is used by residents, dog walkers, and tourists but this is predominantly very quiet. The night-time noisescape is effectively silence. Residents in the vicinity of Villa Magdala currently enjoy being able to hear the sound of nocturnal animals such as owls and badgers against the prevailing night-time silence. The peaceful residential nature of this area is used as a selling point by villa Magdala ("What makes us special: Situated in a quiet residential road that leads onto the famous Great Pulteney Street we enjoy a peaceful setting" - Villa Magdala website as at 12 June 2016). The changes sought by the applicant would be devastating for this area. The creation of a large all-day outdoor drinking area open to the public to 9.30pm with an indoor bar serving alcohol to the public to 10.30pm or 11pm will not be a mere incremental increase in noise nuisance – the noise of such a public drinking area will totally overwhelm and dominate the local noisescape with the noise of large numbers of people drinking outdoors until 9.30pm and the noise of dispersal later at night destroying the currently virtually silent night-time noisescape for residents around Villa Magdala from the immediate neighbours to the elderly residents a few metres from the back garden at Minerva Court, as well as residents a little further away along much of Henrietta Road who in addition to the noise of outside drinking will be subjected to the noise of people leaving the premises on foot, by taxi and starting their cars. The day-time drinking noise will affect those who are at home all week who will be exposed to noise nuisance permanently, and those who work during the week who will be subjected to the busiest "beer garden" noise all day on the only days they don't work.
- 2. Assessed against the background of the current character of the area, the major impact on quality of life of residents that will be caused by a public all-day outdoor drinking venue in this quiet residential location would clearly amount to depriving many local residents (Minerva Court residents overlooking the hotel garden, vulnerable neighbours adjoining Villa Magdala grounds, and other nearby neighbours) of their right to quiet enjoyment under the Human Rights Act 1998, First Protocol, Art. 1 without there being any counter-argument of public interest indeed the public interest would clearly suffer for reasons given elsewhere in these representations.
- 3. The proposed public outdoor drinking area at the front is also immediately opposite the King George V Memorial Garden, an area of Henrietta Park which is now planted as a sensory garden and locally known by many as "the Blind garden" because it is specifically intended to be enjoyed by blind and partially sighted residents (see e.g. the entry for Henrietta Park on the VisitBath website). The sensory garden is an especially tranquil part of Henrietta Park which is particularly valued by many elderly and less mobile local residents, being enclosed so that visitors are not troubled by children or young people playing ball games and requiring any dogs to be on a lead. A large public drinking area immediately opposite the Memorial Garden with its attendant noise of drinkers will clearly destroy the special and

- peaceful setting of the Memorial Garden and spoil the enjoyment for those elderly residents and blind residents/visitors who currently love its tranquillity.
- 4. The creation of a large outdoor drinking area open to the public fronting onto the park will create additional problems of encouraging increased drinking on the park, which BANES staff and local police officers have worked hard to keep free of drinking. As stated in the application the premises as defined in the Premises Licence is confined to the building, and none of the outside grounds of the Villa Magdala are part of the Licensed Premises. The applicant is asking for a licence for "off sales" for selling of alcohol. It is mooted in the application that there could be a new condition "that all alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden areas only". That condition would be clearly unenforceable. The applicant provides no reasonable proposal as to how the condition could possibly be implemented effectively if sales are extended to the general public. The existing condition of limiting sales to hotel guests has proved adequate only because the persons to whom sales are made are resident in the hotel and thus inherently very small in number.. The condition suggested could be enforced only if all entrances to the Villa Magdala grounds were provided with permanently manned checkpoints during the hours of midday to 21.30 where the staff are SIA licensed staff who will check that all nonresidents leaving the hotel ground are not taking alcohol with them.
- 5. It of course follows that, without the provision of such SIA licensed staff to prevent alcohol being taken out of the garden by non-resident customers, non-resident customers will inevitably start to take alcoholic drinks with them into the attractive park across the road, exacerbated by the "honeypot" effect of the front drinking area prominently visible from the park which will draw people from the park who wish to take drinks away to drink on the park. That will promote crime since the act of drinking alcohol in the park is itself illegal. Thus, in addition to causing public nuisance, allowing sales to the general public will be contrary to the Licensing Objective of preventing crime and disorder.
- 6. I attach a witness statement of Mrs Pauline Glyde who lives next to Villa Magdala at Henrietta Lodge. As set out in Mrs Glyde's statement, Mrs Glyde's husband is profoundly disabled and is confined for large parts of every day to a room which is very close to and overlooks the grounds of Villa Magdala Henrietta Lodge is indicated below by the red box:



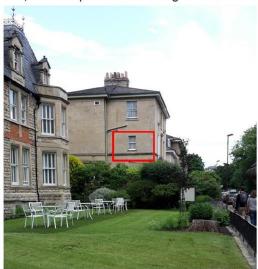
Mr Glyde is effectively unable to leave the house. Mrs Glyde's witness statement includes much very relevant content, but attention is particularly drawn to the following aspects of Mrs Glyde's statement:

- Peace and quiet are important for Mr Glyde's physical and mental health Mr and Mrs Glyde moved to Henrietta Lodge in 2007 in large part because of the peace and quiet of the location which it has always been their entirely reasonable expectation will be preserved in view of its Conservation Area status.
- There have already been occasions under the current licence arrangements where noise has been extremely disturbing for Mrs Glyde and her husband, and on occasion has resulted in their having to close their patio doors and windows in order to reduce the noise nuisance a particular burden given that, because of his seriously impaired mobility, Mr Glyde's only access to fresh air is through their patio doors and windows and he is unable to retreat to any area where the noise is not problematical.
- Mrs Glyde and her husband are already subjected to unreasonable noise from the waste bottle container, with loud noise being generated several times each day.
- Mrs Glyde is extremely distressed and worried at the prospect that sales of alcohol
 to the general public will be allowed because of the inevitable nuisance that will be
 caused by the significantly increased number of outside drinkers, the night-time
 noise of dispersal and the increased nuisance from the glass waste container.
- Mr Glyde is really too ill to have the insight to reach a view himself, but Mrs Glyde explains that the increase in noise will be detrimental to her husband's physical and mental health.

Whilst Mrs Glyde, as her husband's 24 hour carer, is focused on the disastrous effect that increased noise nuisance would have on her vulnerable husband, it goes without saying that the increase in intrusive noise will also seriously impact on her own quality of life.

7. The household in the neighbouring house on the other side at 1 Henrietta Villas also includes a vulnerable member with a long term illness. Mr and Mrs Tucker have lived in their house for 39 years. Mr David Tucker has suffered for over twenty years from ME, having as a result had to take early retirement in his early 50s. ME is a chronic illness which manifests itself in frequent and recurring periods of illness, often several weeks long, which are totally debilitating. During the frequent and extended periods of illness Mr Tucker is barely able to walk and suffers from constant muscle pain all over his body; he is frequently forced to spend large periods of the day in bed. Mr and Mrs Tucker's bedroom overlooks the garden that Eiderdown wish to make into a public all-day drinking area (see the window highlighted by the red box in the view below). This is the room to which he is confined for large parts of the day or all day during his frequent periods of illness. Distress and disturbance affect detrimentally Mr Tucker's physical and mental health. It is inevitable that distress and disturbance will be caused to Mr Tucker by the intrusion into the room in which he is often confined to bed of the noise of people drinking and eating just a few feet from the window. The proximity of Mr and Mrs Tucker's living accommodation to the part of the hotel known on legal documents as "Avondale" is of course one of the reasons why Avondale was made subject to a change of use condition that it be used only as bedroom accommodation or as residential accommodation, as mentioned above under "History". Mr and Mrs Tucker have noted an increase in large and noisy groups using the garden since ownership of the hotel changed in June 2015, and those are presumably limited to hotel guests (and their bona fide guests). They are extremely distressed at the prospect of extension of sales of alcohol to the

general public because of the noise impact they will experience from the garden, as well as the increased use of the pedestrian gate adjacent to their boundary wall and the noise of cars, taxis and pedestrians leaving the hotel until 11pm at night or later.



- 8. Mr Taylor has stated to committee members of HPRA that he would not wish to do anything that would cause noise disturbance to his guests. Villa Magdala's guests are invariably mobile, relatively fit people who are visiting Bath in order to spend most of their days out sight-seeing and are free to go into Bath for meals and evening entertainment etc. Demonstrably they will not be disturbed by the noise of the dramatically increased number of outside drinkers or by the noise of people smoking outside the building, or by the noise of people leaving the premises, since they are mobile and can choose to endure minimal periods of noise. Villa Magdala's vulnerable and disabled neighbour Mr Glyde, on the contrary, is confined to his home in Henrietta Lodge and effectively his sole enjoyment of the outdoors in summer is to be able to sit with their windows and/or French doors open. Mr Glyde and his wife, who is his full-time carer, will have no choice but to endure the noise of increased outdoor drinking. The same applies to Mr Tucker at 1 Henrietta Villas during his recurring periods of illness. Against that background, Mr Taylor's assertion that nothing he wants to do will disturb his guests illustrates the potentially discriminatory effect of allowing the extensions to the licence that Eiderdown are requesting. It is impossible to see how extending alcohol sales to the general public could be managed without a substantial increase in noise disturbance. Eiderdown have not proposed any effective measures to mitigate the additional noise during most parts of the day (all they have suggested is limited retention of measures that were designed with only sales to hotel guests in mind and which will clearly be incapable of restraining the noise of much larger numbers of people in the garden) but hotel guests will not be affected because they are out. It is submitted that, based on Eiderdown's submissions to date, extending the licence to sales to the general public may well be discriminatory under Section 15 of the Equality Act 2010.
- 9. If the Committee is minded to allow extension of the licence to allow sales to the general public, it must ensure that its decision is not discriminatory under the provisions of the Equality Act 2010. The Committee is not in a position to make such a decision based on the current submissions by Eiderdown, and Eiderdown must be required to indicate how it will

avoid unfairly discriminating against their disabled neighbour(s) if it wishes to pursue such an extension.

EVIDENCE OF THE TRACK RECORD OF THE OWNER AND DPS (Mr Taylor)

- 10. The applicant states in the application that the premises will continue to operate as a "hotel with ancillary facilities", apparently trying to imply that sales of alcohol are, and will continue to be, rather minor. Whilst operation of Villa Magdala under the current licence has for most of the period since 2012 caused relatively few problems, there was a noticeable change towards greater alcohol consumption and noise when the current owners took over the Villa Magdala in June 2015. For example, since that date the Chair of HPRA, Ceris Humphreys, has had to complain to Villa Magdala that alcohol was being flagrantly served in an area where it is prohibited under a current condition. Although this complaint was made at the time alcohol was actually being served in contravention of the condition, there was nobody on the premises who was aware of the licence provisions and specifically of the condition regarding the prohibition on serving alcohol in the area of the car park.
- 11. Local residents have also been concerned to hear reports of noise disturbance at another premises owned and run by Mr Taylor in Bath – the Abbey hotel. It appears that outdoor drinking has caused considerable noise nuisance to nearby residents, particularly during the six week period when he has operated a "Chalet" at Abbey Hotel during November, December and January in recent years. Having received reports of this nuisance in another local premises, HPRA has investigated whether there have been problems at other premises that Mr Taylor has been involved with, and was concerned to note records relating to an application by Mr Taylor for variation of a licence at the Cotswold House Hotel, a premises that at the time was run by him. Submitted herewith as Appendix 1 is evidence in the form of representations that were submitted by the local town council and by neighbours of Cotswold House Hotel in Chipping Campden. It is apparent from a reference in Appendix 1 to the Cotswold House Hotel that the premises had some points in common with Villa Magdala, including that a part was previously a private residence, and the proximity of other private residences. Comments made by the local town council and by neighbours of Mr Taylor's previous hotel in the context of an application by him for extended license provisions include:
 - "Undertakings" to operate in a way that "did not cause nuisance or annoyance to neighbours" were "breached on many occasions" (representations made by Chipping Campden Town Council).
 - Chipping Camden Town Council also stated that "We do not believe that these hotels have kept to their existing permitted licensing hours.".
 - "constant noise nuisance from the functions there despite assurances from Mr Taylor re use of the garden and his ability to moderate the noise"; licensing hours "frequently ignored and over run"; and "the activities at the hotel frequently cause daytime and late night noise of music and rowdiness" (representations of Mr Peter Edge)
 - Applicant "has shown no willingness to abide by the terms of his existing licence" and instructions issued about noise levels have "never been complied with" (representations of Mr and Mrs Ellis).

- "abuse of the current licence and the complete lack of consideration shown by Mr
 Taylor to us and our neighbours in this residential area"; and noise "during and
 beyond the licensing hours is excessive"; "seldom is the licence holder there on the
 premises" when neighbours phone to complain about noise (representations of Mr
 and Mrs Fenwick).
- "frequent disturbance due to the hours of operation, noise and closed doors not being complied with"; and "far too much noise from people drinking in the garden" (representations of Mrs Thomson).
- 12. The above history of another premises at which the DPS/owner was the licence holder is extremely pertinent. Although Villa Magdala was taken over only in summer 2015 the pattern of behaviour is already showing disturbing trends including:
 - Emerging problem of noise in the Villa Magdala grounds,
 - o Apparent disregard or ignorance of conditions
 - The rarity of the DPS's presence in the hotel (or anyone else in authority and knowledge of the licence conditions) carrying out his day-to-day responsibility for the premises.

SERIOUS DEFECTS IN THE APPLICATION

- 13. The applicant presents the requested change to allow sales of alcohol to the general public as a minor variation. The applicant states in their application that "The proposed hours for the sale of alcohol (other than to hotel residents and their bona fide quests) will be restricted and will be within the times operated by other licensed premises in the vicinity". The latter statement is misleading as there is no comparable licensed premises in this area. It is difficult to know which licenses premises the applicant thinks it is referring to. There are two hotels on Henrietta Street. The Chair of HPRA has visited both the Kennard Hotel and the Redcar Hotel. The arrangements at those hotels are nothing like those now sought by Eiderdown. Henrietta Street has a different and "busier" street environment, a lower proportion of family homes, and an entirely different style of property so might be thought more "urban". However, of the two hotels there neither has a bar which is visible to people passing on Henrietta Street. In fact the Kennard has no bar at all, is accessible only on ringing a door bell, and serves alcohol only to hotel residents. The Redcar also has no outside drinking area, and when asked if the bar was open to non-residents the receptionist said that it is not. The bar of the Redcar is well hidden from passing pedestrians on Henrietta Street at the back of the building, and does not overlook the park. In other words "other licensed premises in the vicinity" provide no basis whatsoever for the assertion made by the applicant.
- 14. Eiderdown Limited state that the change to allow sales to the general public is "to rectify ambiguity in current licence". There is no ambiguity in the relevant respect. The current licence was sought in 2012 by the applicant who explicitly stated that, as one of the steps they intended to take to promote the four licensing objectives "Alcoholic drinks will be sold to hotel guests only". It is unclear whether, in suggesting there is ambiguity in this respect, Eiderdown Limited are being disingenuous in disregarding their previous statement, or whether the suggestion is made in oversight.
- 15. The Licensing Committee may recall that, in fact, the slightly anomalous definition of the premises resulted from an error on the applicant's part in its 2012 application the

Licensing Committee bent over backwards to find a way of allowing the application without requiring the applicant to re-apply with a corrected application. It is abundantly clear that the intention was to permit sales only to hotel guests, and that those are the people who are intended to be able to consume alcohol in the garden. The current form was the only way that the 2012 application could be allowed to proceed with the applicant's defective definition of the Premises. The applicant now seeks to exploit the anomaly (that arose from their own error) and take advantage of the Licensing Committee's generosity in the manner in which it allowed the 2012 application to proceed. Rather than actually proposing removal of the anomaly to arrive at a Licence which is framed more clearly in the terms which in 2012 both the applicant and everyone else understood were intended, the applicant is proposing a drastic re-interpretation in the licence conditions that was never contemplated. It cannot be open to the applicant to exploit their own previous error to suggest to the Committee as "rectifying an ambiguity" a radical new arrangement that had never been contemplated.

CONDITIONS THAT ARE ESSENTIAL IF A PREMISES LICENCE IS TO BE GRANTED ALLOWING SALES TO NON-RESIDENTS

- 16. If a licence is granted allowing sales of alcohol to the general public, in view of the proximity of 1 Henrietta Villas and Henrietta Lodge, it is clear that the protection of existing legislation and byelaws will be insufficient to protect the households from the increased noise. Therefore additional and specific conditions controlling noise disturbance in nearby noise-sensitive premises would be essential if sales to the general public are to be allowed. It is submitted that the following condition would be essential:
 - "that there must be no audible noise in the nearest noise-sensitive premises" (the nearest noise-sensitive premises for this purpose being designated as 1 Henrietta Villas).
- 17. A licence allowing sales to the general public would also need to be reflected in new conditions relating to consumption of alcohol in the garden in the form of reduced hours, e.g. from midday to 2pm and 5pm to 7.30pm and limiting to table service only. (The applicant suggests merely that table service would be "available".) These are essential to preserve the character of the area where the presence of large numbers of people in a front garden drinking, or people standing and drinking, is wholly contrary to the character of the
- 18. It seems that the DPS is rarely on the premises (unsurprising as he lives in Cheltenham and also runs a number of other hotels) and that the premises has not always complied with all the conditions of its licence, even whilst the sale of alcohol is strictly limited to hotel guests. Without considerably stronger conditions with regard to the presence of the DPS on site or his availability for telephone contact at all hours when alcohol is on sale, the applicant cannot be considered to meet the licensing objectives. At the very least there needs to be a condition requiring that the DPS be available on a contact number shared with nearby residents at all times at which alcohol is permitted to be sold to non-residents.
- 19. A public bar in an attractive location close to the city centre will inevitably attract drinkers from the city centre. If the licence is to be extended to allow sales to the general public it will be essential for the Premises to have an SIA –licensed person at all hours where sales to the general public are permitted, in order to ensure that all noise in the garden is managed

Premises Licence application (variation) 16/01898/LAPRE - Villa Magdala

- and that late-night dispersal is kept to noise levels that are appropriate to the quiet residential area in which the Premises is located. As already submitted above, if drinking continues to be permitted in the grounds between midday and 21.30pm under a licence extended to sales to the general public, then it will be essential to provide an SIA licensed person on all entrances to the hotel grounds in order to police the applicant's proposed condition that alcohol cannot be taken from the garden, which otherwise would be meaningless.
- 20. The glass bin is currently located near Henrietta Lodge within a few yards of the boundary of Villa Magdala and the glass bin is a hard plastic bin with no noise reduction accessories. Currently glass waste is tipped into the bin several times a day causing loud and disturbing noise within yards of a neighbouring property. Glass collections are currently carried out by a firm which has advised that it has no glass noise reduction features on its glass collection vehicles. The amount of glass waste generated from extension of the licence to allow serving of alcohol to the general public would obviously vastly increase the usage of the waste glass container and generate more frequent and/or louder glass disposal noise. This will cause unbearable noise in Henrietta Lodge unless strict conditions are imposed to limit the amount of noise both from multiple daytime emptying of glass by staff into the glass bin and controlling the noise from the glass waste collection. Conditions should at least require the Licence holder both (1) to prevent noise nuisance from emptying of glasses into the bin (for example, as necessary to use a noise-reduced collection bin, and/or to house the bin in an acoustically isolated housing or inside the building, and (2) to ensure that all collections from the hotel are carried out by a vehicle having noise-reduction technology to minimise the sound of transfer of the glass into the vehicle, and between the hours of 9am and 6pm. The purpose of those conditions is to ensure that remaining glass noise cannot be heard in neighbouring residential homes.

CLOSING REMARKS

- 21. In summary, it is believed that these representations incontrovertibly show that the grant of a licence permitting sale of alcohol to the general public is totally inappropriate in this area because of the immense public nuisance that will ensue in the form of noise. Such a licence, insofar as it allows drinking in the garden which will drive drinking on the park, will also contravene the licensing objective of preventing crime and disorder.
- 22. If the Committee is, notwithstanding the above submissions, minded to allow a licence permitting sale to non-residents, It is absolutely essential that conditions must be imposed that will reflect the major change and mitigate the effects of the consequential increase in noise in a manner commensurate with the special, quiet and peaceful residential area.

On behalf of Henrietta Park Residents' Assocation Ceris Humphreys – Chair Ian Herve - Secretary Bath City Council



Town and Country Planning Act 1971

Town and Country Planning General Development Orders 1977—1981

Mr. L.B. Willis, Villa Magdala Hotel, Henrietta Road, BATH BA2 6LX

on behalf of

Application No. 12568

Date received 6.7.82

Land to which the application relates Avondale, Henrietta Road

Description of proposed development Change of use from a dwelling to an hotel

The Bath City Council as Local Planning Authority, in pursuance of their powers under the above-mentioned Act and Order, hereby give you notice that permission to carry out development detailed above in accordance with the application, plans and drawings submitted by you is GRANTED subject to the following conditions:—

1. the development being begun not later than the expiration of five years beginning with the date of

2. notwithstanding the provisions of the Town and Country Planning (General Development Orders) 1977 to 1981 no alterations or additions being made to the exterior of the property or to any boundary walls or fences in connection with the proposed use;

3. notwithstanding the provisions of the Town and Country Planning (Control of Advertisements) Regulations 1969, no sign relating to the proposed use being displayed on the outside, or in the windows, of the property;

4. the property only being used for additional bedroom accommodation or private residential use in conjunction with Villa Magdala.

The Council have granted permission subject to these conditions for the following reasons:—

1. to comply with the requirements of section 41 of the Town and Country Planning Act 1971.

2. to safeguard the appearance of the premises and the amenities of residents in the area;

3. to safeguard the appearance of the premises and the locality;

4. to safeguard the amenities of adjoining residents.

Dated 5th October 1982

DIRECTOR OF ENVIRONMENTAL SERVICES

Abbey Chambers, Bath, BA1 1NT.

IMPORTANT - Please read the notes on the reverse of this form.

Form _ Pa

Licence Application 16/01898/LAPRE Villa Magdala

1

Witness statement - Mrs Pauline Glyde

I, Pauline Glyde, reside at Henrietta Lodge, Henrietta Road, Bath.

I understand that Villa Magdala is applying for its premises licence to be extended to include sales to non-Residents and additional activities. I live in Henrietta Lodge with my husband, David Glyde. Henrietta Lodge is located within a few feet of the perimeter of Villa Magdala's boundary. The outlook from our bedroom and our living room is towards the Villa Magdala. Both our living room and our bedroom have large floor-length windows and patio doors which look out over Villa Magdala and are very close to the boundary. Currently the part of Villa Magdala's grounds closest to our patio doors is occupied by a strip of grass beyond which is the Villa Magdala car park and the main entrance steps to Villa Magdala. Set back from the car park (to the left in our view) is a building containing garages. Villa Magdala has a glass waste container located by the garage building.

My husband David has progressive multiple sclerosis - he is now severely disabled and has seriously impaired mobility. He is effectively confined to our house 24 hours a day. Henrietta Lodge contains many adaptions to accommodate David's limited mobility, but nonetheless he is not able to be moved from room to room without assistance from carers. David now needs care visits four times a day, with two carers on each visit, simply to attend to his daily needs. The morning care visit is usually at about 7am, when he is assisted with getting up and dressing. The carers usually position his wheelchair in our living room close to the patio doors so that he is able to look out through full-length windows onto our garden. We like to have our patio doors open in warm weather and our windows are opened as necessary and particularly in the summer. As I have mentioned, our patio doors (and our full-length windows) overlook Villa Magdala and are extremely close to their boundary.

David has a medical requirement to spend the afternoon in bed daily from 13.00 to 17.00pm, and also from 19.00pm to 07.00 am the following day. When David is in bed in the afternoon, I often leave the windows in the bedroom open and in the summer I also leave the patio doors open in the bedroom. The last care visit is at about 7pm when he is assisted with going to bed. We go to bed early as the day is exhausting for us both as a result of David's disability. Since David requires assistance 24 hours a day, I am myself unable to leave him alone at home - I am only able to leave the house when a carer is present to look after David.

David is thus confined to the house all day. At the moment the exception is three hours a week when a specialist care worker can take him out if the weather is nice, mainly to give me three hours respite each week. The rooms in which he spends his day are, as I have mentioned above, very close to the perimeter of the Villa Magdala grounds.

The area in which we live is extremely quiet at all times, and especially in the evenings and at night. With David's condition, the peace and quiet is particularly important and precious, both during the day and night, because we have to spend so much time here and because it is essential for David's health and wellbeing.

My experience to date

When we moved to Henrietta Lodge in 2007 having somewhere that was quiet was essential because of David's condition. We chose Henrietta Lodge because it was so peaceful and our solicitor noted in his advice that we could be reassured by the fact that it is a Conservation Area that it would not change in this respect. From 2007 when we moved into Henrietta Lodge until 2012 I do not recollect any noise problems

Licence Application 16/01898/LAPRE Villa Magdala

7

from Villa Magdala that were sufficiently serious for me to complain about. In 2012 a premises licence was first applied for. The licence as granted allowed alcohol to be sold to hotel guests only and included a condition that was intended to prevent alcohol being served in the part of the grounds close to our house to ensure that our peace and quiet was not disturbed.

When the licence was granted we did not initially experience problems of noise that was so intrusive that I felt it essential to complain (it will be apparent from what I have said above that it is difficult for me to leave the house, so going to Villa Magdala to complain is not something I can do easily – at the very least I have to wait until the next care visit). There were rarely more than one or two couples seated at tables in the front garden at any one time.

In the last year or so, however, things have changed. There have been a number of occasions when we have been disturbed by noise from the Villa Magdala grounds. I went to Villa Magdala to complain on two occasions:

- On one occasion, a significant number of people were outside the building. The noise was extremely intrusive and included loud talking and raucous laughter. I was distressed and upset by the noise but I had already gone to bed and was unable to leave our house at the time of the incident so went to Villa Magdala the next day to complain. I spoke with the person who seemed to be in charge. I was simply told that the group "had spilled outside because it was hot".
- On the second occasion, we were subjected to prolonged noise of a boisterous female party group. We had our patio doors open because it was warm —David's immobility means that the only way he can enjoy fresh air is normally by opening our windows and doors. The group's conversation was lively (as one might imagine) and the content was of a nature that we really did not feel comfortable sharing. We had no alternative but to close our patio doors and windows. I felt very angry and upset we felt like prisoners in our own home. As I wasn't able to leave David on his own, I had to wait for a care visit before I went to Villa Magdala to complain. Whilst the person who seemed to be in charge was apologetic, I am not sure that they were aware of the condition limiting where alcohol is served outside or understand how disturbing the noise is for David.

We are also subjected to really upsetting sudden and loud bursts of noise from the glass waste container. The waste containers are located very close to the perimeter of the Villa Magdala grounds opposite our house. I think it is placed there so that it minimises noise for hotel guests – but this location maximises the noise for us. Currently glass bottles are emptied into the glass waste container several times a day. When this is done the noise is so loud that visitors to our house who are not aware of this problem are caused to jump and exclaim with concern at what is causing the noise. I am obviously very concerned at the prospect that the noise of glass disposal will increase and probably occur more frequently and over a longer period of the day if a licence is granted covering sale of alcohol to non-residents.

Having already experienced intrusive noise nuisance from Villa Magdala with the current Premises Licence, which is restricted to serving of alcohol to hotel guests and their bona fide guests, David and I are extremely concerned at the prospect that Villa Magdala might be allowed to extend alcohol sales to non-residents. It is abundantly clear that extending alcohol sales will hugely increase the number of people drinking in the grounds during the day. Just as worryingly, it will introduce the problem of noise of people leaving at closing time, noise of cars starting, and taxis arriving and sitting with engines running, and it will obviously dramatically increase the number of smokers who leave the building to smoke. Much of this disturbance will inevitably happen opposite our living room and my bedroom, which face on to the main

Licence Application 16/01898/LAPRE Villa Magdala

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entrance steps to the hotel and the area of car park at the bottom of the steps. I understand that, if the application is allowed, sales to non-residents would be allowed from 8am to 10.30pm (Sunday to Thursday or 11pm (Friday and Saturday), and that moreover there will be additional activities permitted after those hours which will potentially extend the hours at which there will be traffic onto and off the premises and noise associated with people leaving until midnight.

Any increase in noise will severely impact on our quality of life, and it is inconceivable that the licence could be extended to sales to non-residents without causing a substantial increase in noise.

I am also concerned at the inevitable erosion of the condition relating to drinking in the garden. The extension to non-residents will already greatly erode the protection against noise and disturbance that was intended to be given by the condition.

It is often the case that able-bodied people under-estimate the problems that face the disabled. I cannot stress enough how much more noise disturbance impacts on a disabled person. A disabled person confined to one room all day is unable to escape from noise disturbance. David is not in a position even simply to walk into another room in our house that is less subject to noise from Villa Magdala – significant numbers of people drinking outside the Villa Magdala building from midday to 9.30 pm would result in significant noise impact on David for almost all of the time he is up during the day. Even the morning would be put at risk because a licence is being requested for alcohol sales to non-residents from 8am for certain types of activity which will increase traffic into the hotel from 8am. So in totality, the extended activities will impact negatively on David for all his waking hours.

I have stressed a lot above the effect that extension of the licence to non-residents will have on my husband, because my husband is very ill and has such limited possibilities for enjoyment of life. I am sure that it goes without saying that, in our circumstances, allowing extension of sales to non-residents bring with it much increased outdoor drinking during the day and increased night-time noise will be very distressing for me as well.

Signed:

Date: 19 June 2010

Pauline Glyde



Part 2

LICENSING ACT 2003

REPRESENTATION FORM

On completion this form and any additional sheets or other accompanying documentation should be posted to; The Licensing Section, Cotswold District Council, Council Offices, Trinity Road, Cirencester, Glos, GL7 1PX.

Please indicate in which capacity you are making this representation by ticking a box below;

- · A person living in the vicinity of the premises
- A body representing a persor in the vicinity of the premises
- · A person involved in a business in the vicinity of the premises
- · A body representing a business in the vicinity of the premises

Contact details (of person completing form)

Name:	PAULINE CLARGE
'Name of the corganisation/body/person you represent (flappopole)	CHIPPING CAMPORN TOLA COUNCIL
Your full Postal Address or that of the organisation or body you represent	HISH STREET CAMPOINS CAMPOINS
Post Code	SLSS GHB
Daytime contact telephone	
Email address - If you would prefer (optional). Soundlerk@C	to correspond via email, please enter your email address.

Details of person/hody making representation /// different from above

Details of person/body making re	presentation (if different from above)
Name of the person/organisation/body (as appropriate)	
Full Postal Address of the person/organisation or body making representation	
Post Code	
Daytime contact telephone number	
Email address - If they would prefer to corresp (optional).	oond via email, please enter their email address.

Part 2 Continued

Premises/Club Details

Name of premises/club you are 1 making representation about:	COTSHULD HOUSE HOTEL
Name of Applicant for Licence (
Postal Address:	THE SQUARE CHIPPING CAMPOEN
Post Code:	SLSS GAT

What are you making a representation about?

Please indicate which part of the representation about	licence/certificate application you are making a	
(i.e. crime, disorder, noise, disturbance)		
	•	

Which of the Licensing Objectives does your representation refer to?

(Note: Your representation <u>must</u> relate to one or more of the four Licensing Objectives. Please indicate the objective(s) your representation relates to.)

Licensing Objective	Please tick	Licensing Objective	Please tick
The prevention of crime and disorder		Public safety	
The prevention of Public nuisance		The protection of children from harm	
Information on the Licensing Act 20 and Sport and on their website at v		s objectives is available from the Department of I v.uk.	Media, Culture

Please indicate the distance (in metres) between your address and the premises subject of your representation:	
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Part 2 continued

What a	are	you	concern	ıs?
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he form any	de full details of your conc evidence you may have it ue on a separate street if ne	n support of it.	e applicati	on and includ	e or enclose wit
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Signature:	PU www				
Capacity:	YOU WIT				
September 1	M.a.l				

RWM/JCH

18th October, 2006.

OBJECTION

The planning committee has discussed the request by the Cotswold House and Noel Arms Hotels for an extension to their existing licence and we would like to object on the following grounds:-

- We believe that undertakings give by the Cotswold House in particular, with regard to operating their new banqueting suite in a way that did not cause nuisance or annoyance to neighbours, has been breached on many occasions and we are concerned that if they are allowed to open even later hours the nuisance and annoyance will be worse particularly the noise factor which is extremely upsetting for the nearby residential properties.
- We do not believe that these hotels have kept to their existing permitted licensing hours. That therefore leads us to believe that if they were granted further extension they would again breach the conditions.

Walnut Cottage High St Chipping Campden Glos GL55 6AG والكلا الله شير 01386 840556 Licensing & Registration Manager,

C.D.C, Council Offices, Trinity Rd, CIRENCESTER, GL7 1PX.

22/10/06

Dear Sir/Madam,

Re; Licensing Act 2003- Ian Morrison Taylor, Cotswold House Hotel, The Square, Chipping Campden, Glos GL55 6AN.

I wish to object to the proposed variation in the licence for dancing, entertainment and the serving of alcohol.

I live within 30 metres of the Cotswold House complex. Ever since the expansion of this Hotel there has been a constant noise nuisance from the functions there despite assurances from Mr. Taylor re use of the garden and his ability to moderate the noise of the Disco used at many of the functions. I believe the present licence is effective until 11.00 hrs through the week. This is frequently ignored and over run, sometimes past midnight.

All in all the activities at the hotel frequently cause daytime and late night noise of music and rowdiness.

I have no faith in the ability of hotel staff to identify "bona fide" guests or of the hotel to comply with the limitations of the present licence let alone an extension.

No extension please and at least an enforcement of the present licence conditions..

Yours Sincerely,

Peter Edge.



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St. Anne's High Street Chipping Campden Glos, GL55 6AL. Tel: 01386 841253 Fax: 01386 840170

E.mail: ellis.consultant@virgin.net

Licensing & Registration Manager, Cotswold District Council Council Offices Trinity Road CIRENCESTER, Glos, GL7 1PX.

Cotswold District Council - Post Room
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20 October, 2006.

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23 OCT 2006

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Dear Sir,

Re: Licensing Act 2003 – Ian Morrison Taylor, Cotswold House Hotel, The Square Chipping Campden, Gloucestershire, GL55 6AN

We wish to object to the proposed variation to the current licence.

We live in the house next door to the applicant's premises and approximately 6 metres from their Function Room. We have been frequently disturbed by the noise from the applicant's premises, and attach a list of instances and complaints occurring since the applicant acquired what was previously a residential house and garden next door to us and which is now part of the hotel.

The applicant has shown no willingness to abide by the terms of his existing licence and there can be no confidence that he will comply with an extended licence. The extension will create serious noise intrusion to us and the other neighbouring properties. Gavin Probert gave the hotel instructions to keep doors and windows shut in the Function room and also told them the level of amplification bands and discos were to use. This has never been complied with.

The proposed 24 hour drinks and refreshments licence is also likely to be abused, without any control by the applicant, by residents and "non-bona fide" guests drinking and making noise in the gardens next door to us.

A licence until 23.00 is quite late enough for an establishment in such close proximity to residential properties and there should not be any extension in time constant.

Yours faithfully

lean & John Fift

Enc:

COTSWOLD HOUSE HOTEL - MONTROSE SUITE (FUNCTION ROOM)

Compilation of notes kept by neighbours (Mrs & Mrs J Ellis, Mr & Mrs G Fenwick, Mr & Mrs P Edge and Mrs P Thomson) of noise eminating from Function Room of Cotswold House Hotel

Guests making a great deal of noise in Montrose garden in the afternoon -12.06.05 shouting, Raucous laughter getting ever louder with the alcohol being 02.07.05 3.45 p.m. Party in Cotswold House Garden with jazz band playing out of doors. All neighbours could hear it inside their homes with doors and windows closed. Could also hear it in the front of the house. Drinking and loud noise Rang police (logging no. 700). They did not get the noise stopped nor did they come to any of the neighbours houses to listen to the noise. Noise also started 11.00 p.m: outside in the front of the hotel until midnight with guests shouting. 03.07.05 Wedding at Cotswold House Hotel with a harpist playing in the Garden and guests shouting and laughing. Windows and doors left open in the Function Room. Could hear clearly all the speeches from inside our houses. Loud music could be heard above our own television sets. Music still going after 11:30 p.m. Wedding in Function room. Music (quartet) playing in garden of 09,07.05. Montrose. Wedding in Function room. 20.00 Guests milling around Montrose 17.07.05. garden shouting very loudly. 21.30 Guests go into Function room with doors and windows left open. We can hear speeches using microphones, clapping, laughter and music. 'All very foud and continues until 1:00 a.fh. 23.07.05 In the afternoon there is a large party in Montrose garden making a great deal of noise. 24.07.05 Loud noise coming from Function room with guests laughing and some screaming. Windows and doors of Function room left open. Live band starts up at 9.00 p.m. The noise was absolutely intolerable. Jean Ellis rang hotel. They apologised but said it was booked until midnight, but that they would close windows and doors. They did not. Music continued until 12.10 a.m. Sent e mail to Gavin Probert. 30.07.05 Neighbour, Pat Thomson had a group of noisy guests directly outside her sitting room. One woman was very drunk. She asked the group to be quiet and they told her she was being rude. Mrs Thomson rang the proprietor, Ian Taylor and complained. She also asked him to log her call. 14.10.05. Noisy function in the Function room. Could hear every word of the speeches and then very loud disco or live band. Could hear the music inside our own houses with doors and windows shut. Could not see whether Function room had their windows open. 20.10.05 A function taking place in Cotswold House Hotel in the afternoon which spilled out into the gardens. Many screaming children. Very noisy. Guests staying at St. Anne's could not get to sleep because of the noise 10.02.06. from a live jazz band playing in the Function Room of Cotswold House Hotel. It went on until midnight. 03.03.06. Noise coming from Function room with a live band. Still going at a .m.q00:FF



London House, High Street, Chipping Campden, Glos. GL55 6AG

28 October 2006

Licensing and Registration Manager, Cotswold District Council, Council Offices, Trinity Road, Cirencester, Glos. GL7 1PX

Dear Sir or Madam,

Application for a Premises License - Ian Morrison Taylor, Cotswold House Hotel, The Square, Chipping Campden, Gloucestershire, GL55 6AN

We wish to object most strongly to this application to extend the license at The Cotswold House Hotel.

Our family home is two doors away from this premises and our enjoyment of our home and garden has been severely affected by the abuse of the current licence and the complete lack of consideration shown by Mr Taylor to us and our neighbours in this residential area.

The noise of music and shouting drunken voices during and beyond the licensed hours is excessive and has led to numerous complaints from us and other neighbours - to our knowledge on 12/6/05, 2/7/05, 3/7/05, 9/7/05, 17/7/05, 23/7/05, 24/7/05, 30/7/05, 14/10/05, 20/10/05, 10/02/06, 3/3/06, 4/3/06, 5/3/06, 11/3/06, 5/5/06, 16/6/06, 19/6/06, 22/6/06, 24/6/06, 1/7/06, 16/7/06, 17/7/06, 21/7/06, 2/9/06. Of course there may be other instances of which we are not aware.

For the following reasons, we believe that Mr Taylor is not an analysis of the recomposition of the hotel to complain about the noise, seldom is the licence holder there on the premises late at night. The hotel often does not answer the telephone at all. When we have managed to speak to somebody 'in charge', they are perfectly pleasant but are unable or unwilling to reduce the noise

emanating from the Cotswold House. They appear to be unsupervised and it is normal practice for wedding parties to be booked beyond the licensed hours for music and alcohol. For example :- 3/7/05, 17/7/05, 24/7/05, 3/3/06, 11/3/06, 19/6/06, 24/6/06, 1/7/06, 16/7/06, 17/7/06, 21/7/06, 2/9/06.

To sum up - a licence holder who is cavalier in his attitude to exceeding the licensing hours, who is inconsiderate to his residential neighbours, and who does not supervise his premises properly, should not be rewarded with longer licensing hours.

beneal Tacker

Yours sincerely,

George and Jane Fenwick

Cc. The Clerk to Chipping Campden Town Council

Licensing and Registration Manager, Cotswold District Council Council Offices Trinity Road Cirencester Glos, GL7 1PX. Rhudal House Back Ends Chipping Campden Glos, GL55 6AU.

23 October, 2006.

Dear Sir or Madam,

Application for Variation of Premises Licence by Mr Ian Morrison Taylor of Cotswold House Hotel, The Square, Chipping Campden

I wish to object most strongly to the application to vary the current premises licence for the Cotswold House Hotel. I live in a house next door to the garden of the hotel, and the existing licence has resulted in frequent disturbance due to the hours of operation, noise limits and closed doors not being complied with.

There is already far too much noise from people drinking in the garden, and a 24 hour licence for residents and their "bona fide" guests is certain to be abused, and create greater noise nuisance.

The applicant has been negligent in compliance with his existing licence, and he should not be allowed to gain further profit from an extension which he is sure to abuse.

Yours faithfully,

Patricia Thomson (Mrs)

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	Marie Principal Control

21

From: Ceris Humphreys <cerishumphreys@ymail.com>

Sent: 21 June 2016 18:57

To: Licensing

Subject:16/01898/LAPRE Villa MagdalaAttachments:16-01898-LAPRE Villa Magdala.pdf

Dear Sir,

I am attaching representations regarding the above licence application (variation). It may be helpful if I explain and confirm that these representations are submitted by me personally and independently of Henrietta Park Residents' Association on whose behalf I separately sent you representations yesterday indicating my name as the Association contact. This is simply in order to safeguard my own personal and independent right to pursue the relevant objections on my own account should that need arise for any currently unforeseen reason.

Kind regards, Ceris Humphreys



LICENSING ACT 2003

INTERESTED PARTY REPRESENTATION

Please read the notes at the back of this form prior to completing it.

I/We object to the following application:

Application number:	16/01898/LAPRE
Applicant's name:	Eiderdown Ltd
Premises name and address:	Villa Magdala Henrietta Road, Bathwick, Bath, BA2 6LX
Application for a:	Variation of Premises Licence

Objector Details:

Objector's Name:	Ceris Humphreys
Objector's Address:	3 Henrietta Villas Bath BA2 6LX
Organisation name if applicable:	N/A

Objection Details:

	4 45						
Mv/our	representation	is relevant t	to the	tollowina	licensina	objective(S):

Prevention of crime and disorder	\boxtimes
Prevention of public nuisance	\boxtimes
Protection of children from harm	
Public safety	

Making Bath & North East Somerset an even better place to live, work and visit

Please detail your objection(s) as fully as possi Committee may not understand why you have	
Please attach supporting documents/further papages.	ges as necessary and number all extra
Try to be as specific as possible and give exammusic from the premises between 10pm and 1 until 2 am this will cause a nuisance to me and	am. I am concerned that if the premises open
I/We have already made a written representation	on and have no further comments
I object primarily on grounds of failuire to comp public nuisance and preventing crime and disor objections submitted on 20 June 2016 by Henri contents of HPRA's objections of 20 June 2016 Appendix 1 thereto accompanying HPRA's obje- reference	rder for the reasons as set out in the ietta Park Residents' Assocation (HPRA). The i, and of the 1982 letter from Bath City and
I am aware that a full copy of my representa be sent to the applicant and will form part o on this matter.	
Signed	\Ceris Humphreys\
Date	21 June 2016
Contact telephone number(s) (This is essential as we may need to contact	07970 706159 or 01225 787864

you at short notice)

There will be a hearing to determine this application. We will send you details of the time, date and location at least 10 working days before the hearing.

This section of the form must be returned to us a minimum of 5 working days before the hearing. If you wish, you may complete this now. Alternatively, you can keep this page and return it to us once you have received details of the hearing.

Name Ceris Humphreys
I will be attending the hearing I will not be attending the hearing
I will be represented at the hearing by
I will be calling the following witness(es):
Name and signature of each witness Details of evidence to be produced by witness

Please delete as appropriate: I consider a hearing to be necessary/unnecessary

Form to be returned to:

Licensing Team
Public Protection and Health Improvement Service
Lewis House
Manvers Street
Bath BA1 1JG

From: Ian Herve [mailto:ianherve1@yahoo.co.uk]

Sent: 21 June 2016 13:29

To: Licensing

Subject: Licensing (Variation) application 16/01898 LAPRE

Please find attached our representation regarding the above application.

- 1) The representation form for Alice and Ian Herve, 2, Henrietta Villas, Henrietta Road, Bath. BA2 6LX
- 2) Secondary document with additional comments.

The two are to be submitted together.

Could you please confirm safe receipt.

Regards Ian Herve 2, Henrietta Villas, Henrietta Road, Bath. BA2 6LX.



LICENSING ACT 2003

INTERESTED PARTY REPRESENTATION

Please read the notes at the back of this form prior to completing it.

I/We object to the following application:

We object to the following application.			
Application number:	16/01898/LAPRE		
Applicant's name:	Eiderdown Ltd.		
Premises name and address:	Villa Magdala, Henrietta Road, Bath, BA2 6LX		
Application for a:			
Application tot a.	Variation of Premises Licence.		
Objector Details:			
Objector's Name:	Alice and Ian Herve		
Objector's Address:	2, Henrietta Villas, Henrietta Road, BA2 6LX		
Organisation name if applicable:			
2.gamsaderi name ii applicable.			
Objection Details:			
My/our representation is relevant	to the following licensing objective(s):		
Prevention of crime and disorder	\square		
Prevention of public nuisance	\square		
Protection of children from harm			
Public safety			

Making Bath & North East Somerset an **even** better place to live, work and visit

Please detail your objection(s) as fully as possible in the box below. If you do not then the Committee may not understand why you have objected.

Please attach supporting documents/further pages as necessary and number all extra pages.

Try to be as specific as possible and give examples e.g. On 1 February I could hear loud music from the premises between 10pm and 1 am. I am concerned that if the premises open until 2 am this will cause a nuisance to me and other residents of the street.

I/We have already made a written representation and have no further comments

We fully endorse and agree with the representation made by Henrietta Park Resident's Association.

However, we wish to add comments to expand and supplement the HPRA representation.

Please see attached document and photographs.

I am aware that a full copy of my representation (including my name and address) will be sent to the applicant and will form part of a public document prior to any hearing on this matter.

Signed	Alice Herve and Ian Herve
Date	21/06/2016
Contact telephone number(s) (This is essential as we may need to contact	
you at short notice)	07714210782
	01225442336

There will be a hearing to determine this application. We will send you details of the time, date and location at least 10 working days before the hearing.

This section of the form must be returned to us a minimum of 5 working days before the

hearing. If you wish, you may complete this now. Alternatively, you can keep this page and return it to us once you have received details of the hearing. Name I will be attending the hearing X I will not be attending the hearing I will be represented at the hearing by I will be calling the following witness(es): Name and signature of Details of evidence to be produced by witness each witness Please delete as appropriate: I consider a hearing to be necessary/unnecessary

Form to be returned to:

Licensing Team Public Protection and Health Improvement Service Lewis House Manvers Street Bath BA1 1JG

Representation by Alice and Ian Herve concerning the Application for a Variation of the Premises Licence at Villa Magdala, Henrietta Road, Bath, BA2 6LX.

Application Number: 16/01898/LAPRE

Part 1.

The application is not a variation of an existing licence as stated in the applicant's document.

The change of licence will create a premises open to the public for sale and consumption of alcohol where non-exists. This to be from 08.00 to 22.30 or 23.00.

In addition, it is intended to provide this in outdoor areas from midday to 21.30.

The applicant states that this is "within the times operated by other licenced premises in the vicinity". This is not true. The one comparable business is the Pulteney Arms which is not on the park and has existed for well over 100 years.

This is also closed between 15.00 and 17.00.

Henrietta Park is referred to in B&NES documents and elsewhere as "An oasis of calm adjoining the busy city centre" (Bath city-wide character appraisal)

"A place to sit quietly, an oasis of peace, tranquillity and beauty just minutes away from the bustle of city life." (visitBath website)

"a tranquil oasis just minutes away from the bustle of city life" (visitBath website)

B&NES has accepted and is supporting in the draft Placemaking Plan the application for the park to be a Designated Green Space. The citation includes the attributes of "Tranquillity" and "Richness of Wildlife".

The tranquillity would clearly be at risk from this new drinking establishment and the wildlife, some being protected species under The Wildlife and Countryside Act 1981, such as bats and owls, will also be disturbed.

The surrounding houses and sheltered accommodation (Minerva House) contain vulnerable and infirm residents who will undoubtedly be disturbed by any extra noise but who are not able to make their own representations.

The Licencing Policy of B&NES in paragraph 1:2 that one of the aims of the policy is "improving the quality of life of residents".

We submit that this application cannot comply with that aim.

We therefore ask that that the committee refuse the application.

Part 2.

Should the committee be minded to allow the application we ask that strict restrictions regarding noise and disturbance be applied to the licence to minimise any disturbance to nearby residents, park users but most especially to the several vulnerable, infirm and elderly near neighbours.

We ask that a nearest noise sensitive property be designated and that a contact telephone number for the DPS be provided. The DPS should be contactable at all times for discussion and control of disturbance. Where the DPS is not available for some reason the contact telephone number of the person to whom the DPS variation has been transferred be communicated to the residents of noise sensitive property.

This property we suggest should be 1, Henrietta Villas.

We ask that any outdoor service be between the hours of 12.30-15.00 and 17.00-19.30 and that table service be mandatory for this. Also that noise will be constantly monitored at the perimeter of the premises and action taken to remedy any disturbance to the neighbouring properties.

This applies to any noise such as the disposal of bottles, food waste etc.

We note that the offered code of operation does not follow the Code of Best Practice for Licensed Premises provided by B&NES.

We would highlight the lack of means of enforcement of Dispersal Policy, Security and inclusion in the Bath BID's Nightwatch radio scheme, No SIA door or security staff, no reference to closing of windows and doors after the outside areas are vacated, no mention of actively supervising the customers smoking outside. We note in particular the lack of a Drugs Policy. This is particularly relevant due to the display in front of the Magdala Hotel of what was described as an "artwork" by Mr Taylor which glorified drug culture. This took the form of a Horse, painted in unnatural colours and overpainted with references to drugs, drug deaths and even the word "Addict" in large letters. This over the last Christmas period, 2015 and emphasised by floodlights.

Despite several complaints to Mr Taylor that this was offensive to both neighbouring residents and passers-by, no action was taken to remove, reduce the illumination or prominence of the artefact.

I attach photographs of the piece taken at its current location outside the Abbey Hotel.



BATH AND NORTH EAST SOMERSET COUNCIL LICENSING SUB-COMMITTEE 12 JULY 2016: APPLICATION FOR VARIATION OF PREMISES LICENCE

Villa Magdala, Henrietta Road, Bathwick, Bath BA2 6LX

STATEMENT OF: Jonathan Walker

CAPACITY: Managing Director for Eiderdown Limited

ADDRESS: c/o Abbey Hotel, North Parade, Bath BA1 1LF

This statement is true to the best of my knowledge and belief

INTRODUCTION

I have been in the hotel business for 34 years. I have worked as a Hotel General Manager, Area Director, Operations Director and Director of Hotel Performance and Operations Support for Europe (in this role I was responsible for licensing for 65 hotels in the UK). I therefore have significant experience in the successful running of hotels in various locations, including in residential neighbourhoods, where it is important to ensure we work in conjunction with the local community. I also know Bath relatively well, having been a resident of Bradford in Avon for 12 years and in the local area for 20 years in total. I therefore understand the importance to the community in ensuring the character of the area is preserved.

I have recently joined the group of hotels owned by Ian and Christa Taylor. I will be responsible for the opening and management of the new hotel due to open later this year on Great Pulteney Street and have been liaising with the neighbours for several months now in relation to our proposals for that hotel. I also have a wider support role in relation to the licensing operations of the other hotels in the group, including Villa Magdala. This includes overseeing the group's policies and procedures in relation to licensing and the provision and management of licensable activities.

PREMISES LICENCE APPLICATION

We are applying for the variation of the premises licence at Villa Magdala to approve refurbishment works to the hotel including the installation of a bar/ servery in the dining room / lounge area as shown on the plans submitted with the application. The servery will be a cabinet – style dispense bar as Caroline Browning has explained in her statement. There is no extension to the current dining room / lounge and there will be no increase in the current capacity of this room (around 40 persons).

We are also applying to remove the condition previously volunteered on the licence which restricts the sale of alcohol to residents only. This is to allow us some flexibility to offer licensable activities to guests of our residents and members of the local community from time to time. We have restricted the times that alcohol will be available to non-residents to what we believe to be reasonable and appropriate times, bearing in mind the residential nature of this neighbourhood and the times of other licensed premises both in the immediate vicinity and in other residential areas of Bath.

Before we submitted the application for Villa Magdala, I instructed our solicitors to check the authorised times for other licensed premises in the area on the Council's licensing register. Having reviewed those details, I was aware are also other hotels in the area licensed to 23.00 or midnight (for example the Redcar hotel and Duke's Hotel). HPRA have indicated to us that in practice those hotels don't open their bars to non-residents, but nevertheless they do have that

flexibility under their licences. The pub at the end of the road, the Pulteney Arms, is also licensed until 23.00 Monday to Wednesday, midnight Thursday to Saturday and until 22.30 on Sundays. I attach to my statement a map of the area, which I have annotated to show the locations of these premises in relation to the Villa Magdala.

Those businesses are, of course, different to the operation we propose for Villa Magdala, but I believe this does give an indication that the times we are seeking are not unreasonable of themselves in a residential area, if the provision of licensable activities is properly managed. The times we are seeking for Villa Magdala also reflect those we have agreed with the neighbours of our new hotel in Great Pulteney Street for sales of alcohol non-residents. I have also indicated the location of No.15 Great Pulteney on the map.

In terms of other hotels in residential areas of Bath, the Royal Crescent Hotel, for example, is authorised to sell alcohol to non-residents until midnight Monday to Saturday and until 23.30 on Sundays. Therefore, we are not looking to set a 'precedent' in the City.

In relation to the start time, sales of alcohol in the morning period between 08.00 and 11.00 am daily shall only be permitted to non-residents if they are attending a bona fide pre-booked event or meal at the hotel and must be ancillary to food (for example if we want to offer a champagne brunch).

Given the nature of the Villa Magdala hotel, the proposed operation and management which will be in place, I believe the times applied for are appropriate for this area, particularly given that there are already other licensed premises permitted to sell alcohol in fairly close proximity.

In terms of the garden area, the licence already permits the consumption of alcohol between midday and 21.30 daily. We are not looking to change these times, which are in any event shorter than the hours permitted externally in other licensed premises (the condition attached to the licence for the Pulteney Arms, for example, is that outside areas must be cleared by 23.00).

As set out in the statement of Caroline Browning, the service of alcohol in the garden area will be by waiter or waitress service only and there will be no more than 42 seats in total between the front and rear garden areas, which is the number of residents in the hotel if the hotel is at capacity. In practice, it will often be fewer than that because the weather in Bath does not always favour use of the external areas! The letters from HPRA and the statement from Mrs Glyde support that as they note there are usually only a few people using the garden at any one time.

We included a number of conditions in the variation application, following discussions between our solicitors and the licensing authority, police and environmental health service in advance. Those parties indicated that they would have no objection to an application in these terms as they do not have any records of incidents or complaints in relation to these premises. Now we have met with Ian Herve and Ceris Humphreys from HPRA to discuss their concerns, we propose a number of additional conditions over and above those set out in the application. These conditions are detailed within Caroline's statement, but I attach a list summarising those and the existing conditions for ease of reference.

LICENSING POLICIES AND PROCEDURES

The policies and procedures in relation to the sale of alcohol which I am reviewing across the group, including at the Villa Magdala, include training on licensing and the licence conditions on induction for new staff, which will be re-visited every six months and recorded. We operate a challenge 21 proof of age policy (as per the current conditions of the licence) and staff who may be required to serve alcohol are trained on the requirements of this policy. All of our hotels are, of

course required to keep the copy premises licence on site under the legislation and I have briefed Caroline to ensure that all existing staff will be re-trained on the amended conditions of the licence if this application is granted.

I will be carrying out unannounced checks on the premises and the employees on at least two occasions per year, this will include a check of the legal information on site, licence training records, refusals logs and questioning staff who may be on duty and serve liquor in relation to their overall knowledge and challenge 21.

Caroline will be required to ensure staff receive refresher training every 6 months as required under the new licence condition we have agreed with the police licensing officer. I will provide Caroline with a licensing training pack to give her the tools to give this training effectively. Staff training at this hotel will also include the requirement to monitor noise levels in the garden area when the garden is in use and how to approach guests and manage this effectively.

The staff members will be required to complete and pass a test after each refresher training session and Caroline will be required to sign the training record to confirm the training has been completed. As part of my audits, I will be checking this information and a summary of this information will be presented to the board.

I have also worked with lan and Caroline to devise the Operation and Dispersal policy which is attached to Caroline's statement. This is a working document which summarises our ways of working and covers our approach in relation to the dispersal of customers, use of the bar, the garden area and our general approach at Villa Magdala. Employees will also be trained on this operation and dispersal policy on induction and every six months thereafter. The dispersal policy will be included in employee offer letters and on display in employee areas to ensure that it is implemented in practice. This is a public document and we will use it as a base to discuss with HPRA and other local residents if they have any concerns over our day-to-day operation.

CONCLUSION

This application was submitted following discussions with the Council's licensing team and the responsible authorities; and after consideration of the Licensing Policy for B&NES Council and other licensed times in the area. The application is subject to numerous conditions and we have proposed further conditions following our meeting with the representatives of the HPRA. The number of seats available for non-residents will be very limited both internally and externally, particularly when the hotel is fully booked.

We understand from our meeting with the representatives from HPRA that their biggest concern is the potential for noise escape from people who are using the garden. However, we believe that this risk will be limited because of the limited times for consumption (as per the current licence), the proposed limit on numbers of covers in the garden and the fact that staff will monitor use of the garden area at all times (staff training will include this).

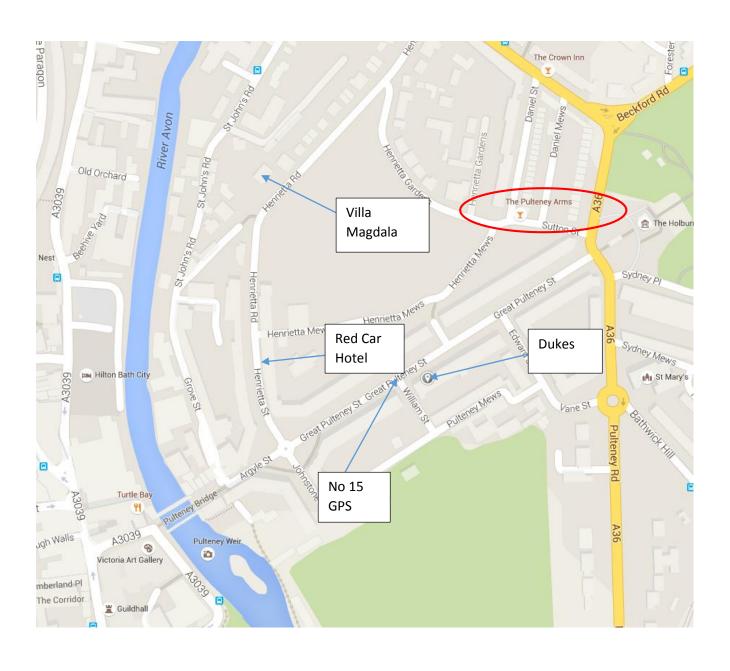
The application will not change the nature of our operation which is a luxury boutique bed and breakfast hotel with ancillary facilities. In my experience, the measures proposed by the manager and the group's policies and procedures will ensure that the provision of licensable activities in these circumstances can be managed without causing undue nuisance or disturbance for the hotel's neighbours. For these reasons, I would invite the Committee to grant the application, subject to the conditions proposed.

Jonathan Walker

Dated: 29th June 2016

Annex A: Map of the local area showing location of Villa Magdala and other licensed premises

Annex B: Summary of Conditions proposed



Annex B: Summary of Conditions Proposed

Conditions to remain from Current Licence:

- 1 The small quantity of stock will be stored in the kitchen area of the premises.
- 2 The premises will operate a Challenge 21 age verification policy.
- 3 Children staying as guests of the hotel have to be accompanied by an adult.
- 4 There shall be no consumption of alcohol in the car park at any time.
- No alcohol shall be consumed in the garden between 9.30 pm and midday on any day.

Conditions included in Operating Schedule of Variation Application:

- Except for hotel residents and bona fide guests, to whom the sale of alcohol shall be permitted without restriction, sales of alcohol in the morning period from 08.00 to 11.00 daily shall only be made to persons attending a bona fide pre-booked event at the hotel and shall be ancillary to food.
- The licence holder shall ensure that waiter / waitress service shall be available at all times (nb proposed amendment to require that all sales of alcohol by waiter/ waitress service set out below).
- All alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden areas only. The garden area may only be used for table service and consumption of alcohol between 12.00 midday and 21.30 daily.
- 9 All food and beverage staff will undergo internal training on induction as to the requirements under the Licensing Act 2003 including underage sales and the hotel's proof of age policy and will receive refresher training every 6 months.
- The licensee shall ensure that all such training and the related checks carried out around the age restrictions applicable to the retail supply of alcohol shall be documented and made available to the police or other responsible authority on request.

Additional Conditions Proposed by Licence Holder following Meeting with HPRA:

- All service of alcohol will be by waiter or waitress service only.
- All consumption of alcohol in the garden area shall be served by waiter or waitress only.
- 13 The number of chairs in the garden area shall not exceed 42.
- No consumption of alcohol shall be permitted in the section of garden between the car park and Henrietta Lodge.

BATH AND NORTH EAST SOMERSET COUNCIL LICENSING SUB-COMMITTEE 12 JULY 2016: APPLICATION FOR VARIATION OF PREMISES LICENCE

Villa Magdala, Henrietta Road, Bathwick, Bath BA2 6LX

STATEMENT OF: Caroline Browning

CAPACITY: General Manager and Designated Premises Supervisor at Villa Magdala

ADDRESS: c/o Villa Magdala, Henrietta Road, Bathwick, Bath BA2 6LX

This statement is true to the best of my knowledge and belief

INTRODUCTION

I am the General Manager of the Villa Magdala Hotel. I have been employed at the hotel since 18th November 2015 and my responsibilities include the day-to-day running of the hotel, management of our on-site team and ensuring compliance with company procedures. I obtained my personal licence in May this year and have now been named as Designated Premises Supervisor on the premises licence for the hotel (the application was submitted to the Council on 22 June 2016 after the representations were received to this variation application). I am therefore also responsible for ensuring day-to-day compliance with the licence conditions.

I am based full time at the hotel, live locally in Bath and am contactable by my duty managers at any time. In my absence my deputy Jean-Luc Bouchereau oversees the day to day operation, he also has over 10 years of management experience and holds a personal license. I am only a 10 minute drive from Villa Magdala should my presence be required.

Prior to my role at Villa Magdala, I held positions over a 25 year period at management level with many 5 red star properties such as Le Manoir aux Quat'Saisons, The Bath Priory, Lucknam Park. I therefore have an in-depth knowledge of the practices and procedures required to operate licensed premises in residential areas lawfully and successfully at an operational as well as at management level.

OPERATION AT VILLA MAGDALA

Villa Magdala is a privately owned, luxury 5 Star Boutique Bed and Breakfast hotel located in the Henrietta Park area of Bath. We have 21 individually styled bedrooms. I attach internal and external photographs of the hotel, grounds and the dining room (the dining room being the only internal area which will be open to non-residents).

Our bedroom prices range from around £150 to £350 per room per night, depending on availability and the room chosen by guests. The nearest residents to the areas where alcohol may be served are of course our own guests. It is therefore in our own interests to ensure that the provision of licensable activities does not cause any undue noise or disturbance; and our ongoing relationship with the local community in preventing that is also very important to me.

I have visited Mrs Glyde (Henrietta Lodge) and both Ian Taylor and I have recently had a meeting with David Tucker (1 Henrietta Villas) our immediate neighbours to communicate our wishes for the business and endeavour to answer any questions/concerns. The owner of the hotel, Mr Taylor and the Managing Director for Eiderdown Hotels, Jonathan Walker, have also met with Ian Herve and Ceris Humphreys from HPRA to reassure them that this application will not change the entire nature of our operation, as they appear to fear. We will remain as a hotel with ancillary

facilities: we do not operate a standalone bar or restaurant and this will not change. We will be inviting local residents who may be concerned about this application to the hotel over the next two weeks to explain the reason for the application, the limited extent of the changes proposed and to discuss and address any concerns they may have. I will continue to engage with local residents in the future to work as a business that is part of the community. I attach a copy of the letter that we have sent to the residents.

I was not previously aware that Mr and Mrs Glyde had undue concerns over noise from our glass bins, but since receiving the copy representation I have spoken to Mrs Glyde and assured her that going forward we are going to keep our glass re-cycling bin in our garage which should omit a lot of the noise, we have agreed to review this in one weeks' time to ensure that she is happy with our new procedure. I shall be following up with Mrs Glyde WC 27th June 2016.

AREAS AND PROPOSAL FOR THE SALE AND CONSUMPTION OF ALCOHOL

Internal Areas

The only communal area in the hotel is the dining room/ lounge area on the upper ground floor of the hotel, which will have no more than 40 seats. There is no extension to this room proposed as part of this application. The dining room is located in the Villa Magdala part of the house (not in the original Avondale part, which the copy planning permission submitted by HPRA states to be for bedroom accommodation or private residential use only). We have no restaurant operation at the hotel: the dining room/ lounge area is used for the service of breakfast to residents in the mornings and for residents to relax in the evenings.

This is the only area inside the hotel to which non-residents will have access. All other areas are bedroom accommodation or back of house / staff areas (the lounge on the lower ground floor of the hotel is annexed to the adjacent bedroom and is part of the bedroom suite).

The proposed 'bar' in the dining room will be a dispense bar only with no 'over the counter' service or draught beer. The bar we propose to install will be along the lines of a drinks cabinet and I attach an artist's impression of the proposed cabinet for clarity. It is proposed that all service of alcohol will be by waiter or waitress service only (we are happy to agree a licence condition on this basis if the Committee determine that such a condition is appropriate).

This restriction and the limited capacity of the dining room means that it is not the case that allowing the sale of alcohol to non-residents will result in a 'public bar' or a significant influx of people into the hotel. I understand that the existing restriction on the licence regarding the supply of alcohol to residents only was <u>volunteered by the applicants</u> when the licence was applied for in 2012, but we would like some flexibility to serve to non-residents, so that we can welcome guests of hotel residents and members of the community into the hotel from time to time, and supply alcohol to them for the limited times set out in the application.

External Areas

We do have an attractive garden area in which the consumption of alcohol is already permitted under the licence from midday until 9.30 p.m. There is no proposal to extend these times. We do manage use of this area and will continue to do so. I note from the copy letters of representation and the statement from Mrs Glyde that the neighbours acknowledge that this is a quiet area, despite the fact that we are already permitted to serve alcohol to our guests in the garden and I believe this demonstrates that we are a responsible business.

We are, of course, also already permitted to serve non-residents in the garden area for tea, coffee and soft drinks, as no licence is required for this. The number of tables and chairs we put in the garden varies depending on the weather. However, the number of chairs in the garden area will never exceed 42 (the number of hotel guests if all of our 21 bedrooms are booked) and we are happy for this to be a condition of the licence if the Committee determine that such a condition is appropriate.

Use of the garden area will continue to be supervised by myself and my team to ensure that there is no disturbance caused to nearby residents. Staff will, of course, be out in the garden to clear tables and serve food/snacks and drinks in the garden area so will actively manage use of the garden area. There is also good visibility of the garden area from inside of the hotel as there are large windows in the dining room on the upper ground floor looking out onto the garden and from the staff room on the lower ground floor, looking out onto the rear garden. If any customer is particularly noisy, we will remind them that we are in a residential area and ask them to respect our neighbours or move inside. We will agree that all consumption of alcohol in the garden area shall be by waiter or waitress service only.

The representation from HPRA suggests that we have allowed alcohol to be consumed in the car park which is contrary to our licence conditions. This is not the case. During one of my visits to see Mrs Glyde, she had mentioned that on a couple of occasions, prior to my employment at Villa Magdala several hotel residents had sat out on deck chairs on the strip of grass between the car park and Mr and Mrs Glyde's home and Mrs Glyde mentioned to me that they had been disturbed by the conversation of these guests. Mrs Glyde commented to me that she was very pleased that we did not have deck chairs on this strip of grass this year and I reassured her that this area would remain free from any garden furniture. We will agree a condition that no consumption of alcohol shall be permitted in the section of garden between the car park and Henrietta Lodge.

The licence variation includes a proposed condition that all alcohol sold for consumption off the premises shall be for consumption in the hotel garden only. Alcohol consumed in the garden shall be served by waiter or waitress service only (as above) and shall not be in sealed containers. As such I do not believe there is any risk of this encouraging the consumption of alcohol in Henrietta Park or the wider area generally. The garden has been available for the consumption of alcohol by hotel guests since the licence was granted and there is no evidence that this has resulted in alcohol consumption outside of the hotel grounds.

IMPLEMENTATION OF POLICIES AND PROCEDURES

The statement of Jonathan Walker sets out the company's approach in relation to staff training and implementation of policies and procedures for the promotion of the licensing objectives. I am responsible for ensuring that these policies and procedures are implemented at Villa Magdala.

I have a team of 17 staff members at Villa Magdala. There is always a duty manager on site during the night, together with regular patrols from the night team from our sister property. Our staff members have, of course, already undergone training including in relation to their responsibilities under the licensing regime (for example in relation to underage sales) and in relation to the restrictions on our licence. If the licence variation is granted, all staff who may be required to serve food and drinks will receive refresher training including in relation to any additional conditions on the licence and the permitted times for the sale of alcohol to non-residents.

Following discussions between our solicitors and the police before submitting this application, we have proposed an additional condition to be attached to the licence that all food and beverage

staff will undergo internal training on induction as to the requirements under the Licensing Act 2003 including underage sales and the hotel's proof of age policy (Challenge 21) and will receive refresher training every 6 months. In addition, we have agreed that all such training and the related checks carried out around age restrictions shall be documented and made available to the police or other responsible authority on request. I understand that the police are satisfied with the application subject to these conditions.

With the support of Jonathan Walker, we have updated our operation and dispersal policy to underline our proposed operation and the measures we will take to promote the licensing objectives if this application is granted. I will ensure this policy is communicated to my team and applied at the hotel on an ongoing and day-to-day basis. I attach a copy of the current policy to this statement.

CONCLUSION

Given the nature of our operation and customer base at the Villa Magdala, the policies and procedures that we will have in place to promote the licensing objectives and my continued plans to work with the local community, I am confident that the grant of this application will not have a negative impact on our neighbours. I believe this is underlined by our experience, good compliance record and the fact that there is no objection to this application from the responsible authorities.

Caroline Browning

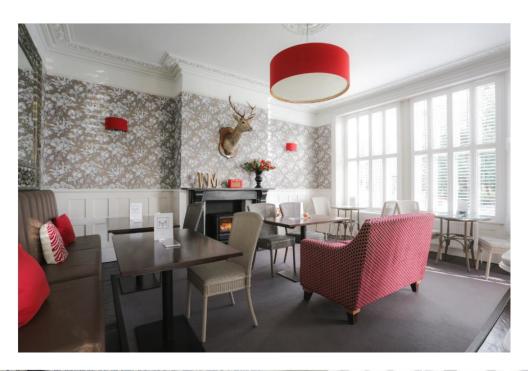
27th June 2016

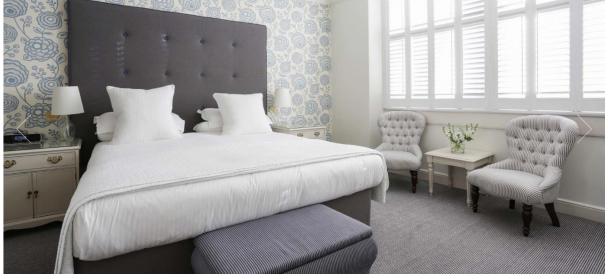
Annex A	Photos of hotel and dining room
Annex B	Artist Impression of dispense bar/ cabinet
Annex C	Copy letter to local residents inviting them to the hotel for an open meeting
Annex D	Copy of Operation and Dispersal Policy





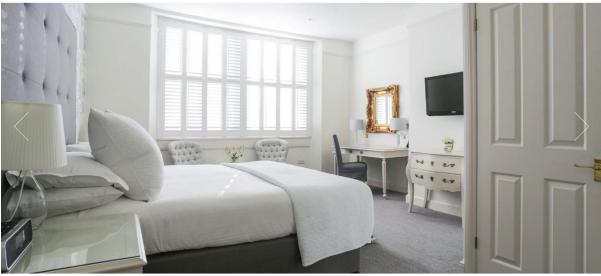




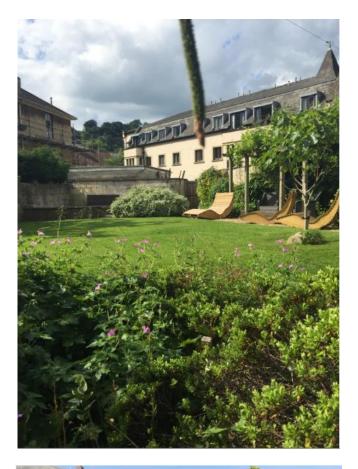




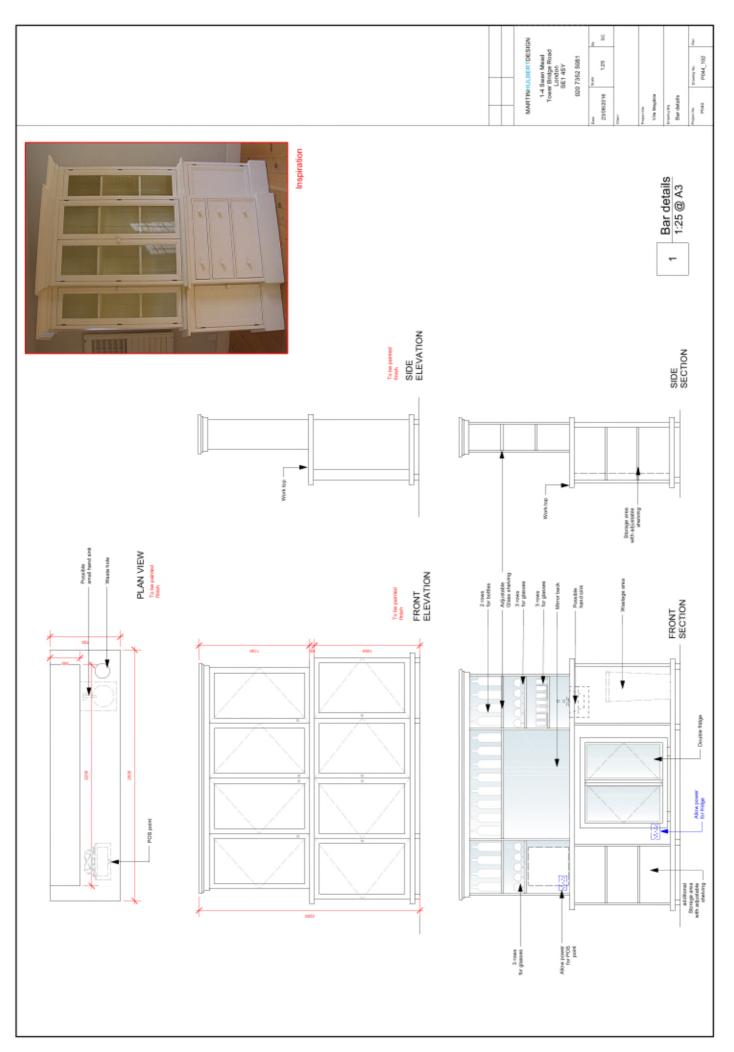












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Dear Neighbour

You may be aware that we have recently applied to vary the premises licence at Villa Magdala and I understand that there is some concern locally as to what these changes may entail.

I would like to invite you to an open meeting at the hotel to explain more about our operation and the application. We will be holding two meetings at Villa Magdala at the times specified. If you would like to attend, I would be grateful if you could confirm to Caroline browning, General Manager at the Villa Magdala on the contact details below which meeting you will be attending, so that we can ensure we can accommodate all.

Meeting Dates

- 6th July 1016 @ 11am with myself and Caroline Browning
- 7th July 2016 @ 6pm with Jonathan Walker, Company Operations Director and Caroline Browning

I would like to reassure you that we will continue to operate as a luxury boutique bed and breakfast hotel with ancillary facilities: we do not operate a standalone bar or restaurant and this will not change. We are happy to explain the reason for the application, the limited extent of the changes proposed and to discuss and address any concerns you may have.

We look forward to hearing from you if you would like to attend.

Your sincerely

Ian Taylor, Owner of Villa Magdala

Contact Details for Confirmation of Attendance:

Caroline Browning

Telephone – 01225 466329

Generalmanager@villamagdala.co.uk

Villa Magdala - Operation and Dispersal policy

The purpose of this document is to share our approach to the management of guests visiting and staying in the hotel.

We are proud to employ the people of Bath, work with local suppliers and welcome guests to this great City. We are particularly proud to be part of the Henrietta and Bathwick environment, we recognize and fully respect the need to integrate and work in liaison with our local residents.

The document is separated into key areas:

- Departure of Guests
- Use of the dining room
- Garden area
- General

Departure of guests

- When guests leave in the evening they will be encouraged by the front of house team to leave the premises quietly and staff will monitor this
- Prominent, clear and legible notices will be displayed at all exits requesting the public to respect the needs of local residents
- For all taxis booked by hotel staff, two reputable and local taxi companies will be used. The companies will be educated / briefed to understand the importance of guests leaving quietly and turning off engines whilst waiting, part of this agreement would include the closing of taxi doors
- A service level agreement will be drafted and signed by both the hotel and taxi company directors
- In the evening, after 21.00 guests will be asked to wait inside before being collected rather than wait on Henrietta Road

Use of the dining room

We recognize that non-residents may visit the hotel to use the dining room.

- Guests will be informed of the end of the liquor license period in accordance with the premises license. Service staff will undertake training in licensing hours and the premises license with specific focus on the evening team.
- The sale of alcohol licensing hours are: Sunday to Thursday from 08.00 to 22.30 and 08.00 to 23.00 on Friday and Saturday
- Waiter/waitress service will be provided at all time during licensing hours
- The sale of alcohol in the morning period between 08.00 and 11.00 daily shall only be made to persons attending a bona fide pre-booked event or meal at the hotel (except for residents / bona fide guests).
- Employees will be trained on the Challenge 21 approach to young persons under the age of 18 potentially buying alcohol

Villa Magdala - Operation and Dispersal policy

- All alcohol sold for consumption off the premises shall be restricted to consumption in the hotel garden, staff will be trained on this specific point
- All food and beverage staff will be trained on induction and thereafter every 6 months on the Licensing Act 2003 including underage sales and the hotels proof of age policy
- All such training will be recorded and documented and this along with refusal to serve record will be made available to the police or other responsible person on request

Garden area

- The garden may only be used for the consumption of alcohol between 12.00 midday and 21.30 daily, employees will be trained on this point
- When in use, guests will be asked to leave the garden at 21.15 and reminded at 21.30 when the garden will be cleared
- The garden will be monitored through the day and any items removed (glasses etc.). At the end of operating hours the area will be cleared of all items
- Waiter/waitress service will be provided at all time during licensing hours
- There will be no consumption of alcohol allowed in the car park areas or in the strip of grass between the car park and Henrietta Lodge, employees will be trained on this point
- Employees will be inducted and trained on the importance of controlling noise in this area. This will include how to approach guests with a request to lower the volume and also to ask guests to leave the area, should increased levels of noise persist. A log book will be introduced to record any potential issues

General

Employees will be trained on this dispersal policy on induction and every six months thereafter. The dispersal policy will be included in employee offer letters and on display in employee areas.

■ END -

BATH AND NORTH EAST SOMERSET COUNCIL LICENSING SUB-COMMITTEE 12 JULY 2016: APPLICATION FOR VARIATION OF PREMISES LICENCE

Villa Magdala, Henrietta Road, Bathwick, Bath BA2 6LX

STATEMENT OF: lan Taylor

CAPACITY: Owner of Villa Magdala

ADDRESS: c/o Abbey Hotel, North Parade, Bath BA1 1LF

This statement is true to the best of my knowledge and belief

INTRODUCTION

I own the Villa Magdala hotel with my wife, Christa Taylor. I purchased the hotel on the 3rd June 2015. I also own and operate the Abbey Hotel on North Parade in the City and No.15 Great Pulteney, which is due to open later this year (formerly the Carfax hotel). Before opening the Abbey Hotel, I also owned and operated 2 hotels in Chipping Campden, Gloucestershire, Cotswold House hotel and the Noel Arms hotels. Prior to that I worked for Intercontinental Hotels for 17 years and was the General manager of the Holiday Inn Gloucester, Holiday Inn Sutton, Crowne Plaza Cambridge and Crowne Plaza Heathrow. I therefore have many years' experience in both owning and operating hotels.

Villa Magdala has operated as a hotel in its current position since around 1984 when planning permission was granted to allow the adjacent house, Avondale, to be used as bedroom accommodation and / or private living quarters in association with the hotel, but Villa Magdala itself was a private hotel before that and indeed was in the local directory for 1970. An application for a premises licence to allow the sale of alcohol to hotel residents was granted in 2012.

I made a long-term commitment to the local area when I purchased Villa Magdala. I am investing around £150,000 in refurbishing the hotel and rebranding the property as a luxury boutique hotel and fully intend to work with the local community to ensure that the hotel continues to operate successfully. I will employ 120 people in Bath across the three hotels, with 17 being employed at Villa Magdala. The vast majority of our staff are residents of Bath themselves. As such, both they and I are aware of the nature of the area and that neighbours are concerned that the business should be in line with the nature of the area

I am working with the management team to achieve this. I have met the representatives of HPRA and our local Ward Councillor to discuss the application and the operational controls which will be in place to address the concerns of local residents. I will also be attending the open meeting we are holding for other residents to explain the nature of this application and our proposed operation (as per Caroline Browning's statement).

COMMENTS IN RELATION TO REPRESENTATIONS

I am aware that HPRA have made reference to other hotels I have owned and operated. These are entirely different operations to Villa Magdala and the circumstances surrounding the matters referred to are very particular to those hotels.

For the avoidance of doubt, the Abbey Hotel is located in the centre of Bath and is adjacent to a number of other licensed premises, including several nightclubs. The hotel is a full service hotel with 62 bedrooms, a restaurant, bar and function business. I have checked with the management

team and neither they nor I are aware of any written complaints from local residents in relation to noise disturbance from the operation. We did receive two verbal complaints relating to the après ski bar which from operates from end of November to 1st week in January and those complaints were investigated and followed up and will be taken on board for the operation of the bar this year.

We are, however, very aware of the need to control noise disturbance as our hotel residents at the Abbey often make complaints to us in relation to noise from other licensed premises, especially with the dispersal of drinkers from PoNaNa and 2nd Bridge between 1.30am and 3pm.We work with the manager from PoNaNa and our night team are outside the hotel to help minimise the noise disturbance to our guests.

The Cotswold House Hotel was a 29 bedroom hotel with a wedding and function space for 80 people which was added to the property during our ownership. The copy letters provided by HPRA were objections to an application to extend the licence times to allow wedding receptions to run until the early hours of the morning. The Environmental Health Service did not object to the application and the Sub-Committee granted the application as having heard the evidence, they were satisfied that we would promote the licensing objectives. We provided a restriction that any function guests could not use the garden or outside area after 9pm.

In terms of my compliance record locally, neither the Abbey Hotel nor the Villa Magdala have ever failed a test purchase under our ownership. I have never faced any actual or threatened licence review at any of the hotels I have owned or operated and I have never been cautioned or prosecuted in relation to the breach of a licence.

I note that Mr and Mrs Herve have raised the issue of the horse which we installed on the terrace of Villa Magdala over the Christmas period. This is an artwork and had proved popular with guests and visitors at the Abbey Hotel. It has been situated outside the Abbey hotel for the last 18 months and is seen by a much wider audience and I have never had one complaint and is photographed every day, in fact I have 7 enquires to purchase the sculpture piece. I am, of course, disappointed that it seems to have offended local residents, which was far from our intention. When this was made known to us, we arranged for the horse to be re-located back to the Abbey Hotel, which I trust demonstrates that we took the comments of the neighbours on board.

As has been summarised in the statements of both Jonathan Walker and Caroline Browning, this application is for limited times and is not intended to create a 'public bar' or to significantly increase use of the garden area (we have agreed to limit the number of seats and that all service of alcohol will be by waiter or waitress service only). We do not believe that the proposed operation will impact upon the daily lives of our neighbours and have measures in place to prevent this. I would therefore ask the Sub-Committee to support our business and grant this application for the reasonable times that we have applied for.

Ian Taylor

Dated: 29 June 2016